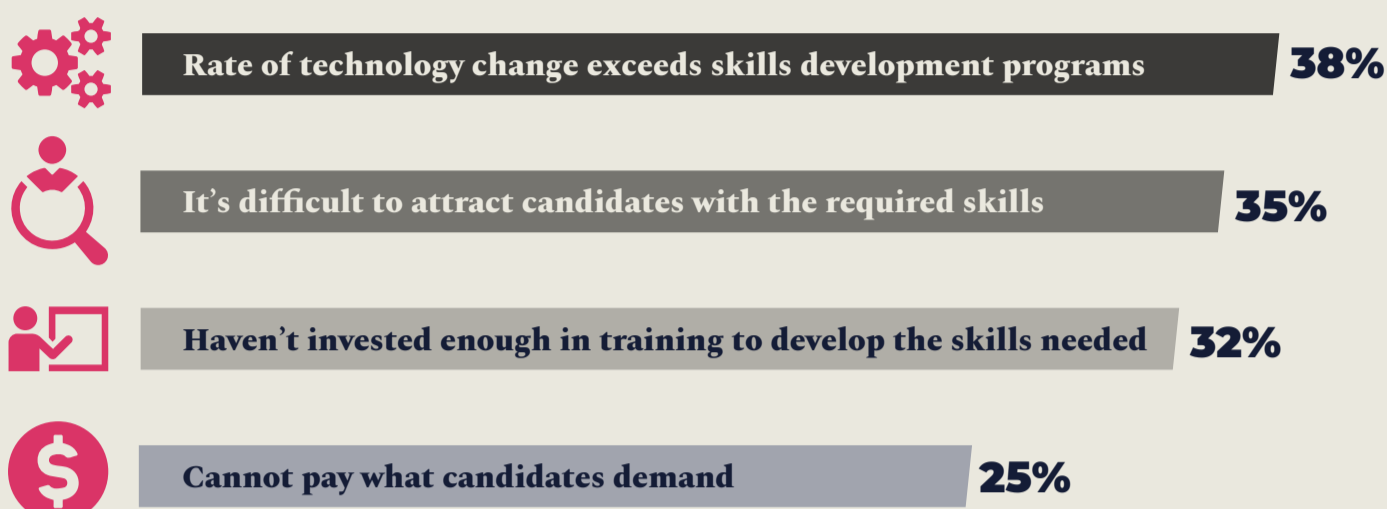


GLOBAL KNOWLEDGE 2021 IT SKILLS AND SALARY REPORT KEY STATS

3 OUT OF **4** IT DECISION-MAKERS ON A GLOBAL SCALE ARE REPORTING GAPS IN IT STAFF SKILLS -- A **145% INCREASE SINCE 2016**.

REASONS BEHIND SKILLS GAPS

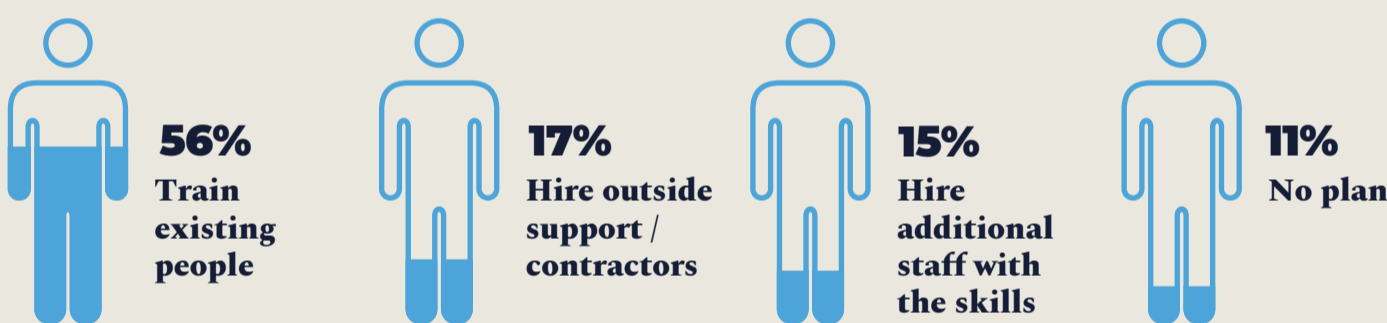


54% IT decision-makers report they've been unable to fill one or two positions.

38% IT decision-makers report having three or four unfilled positions.

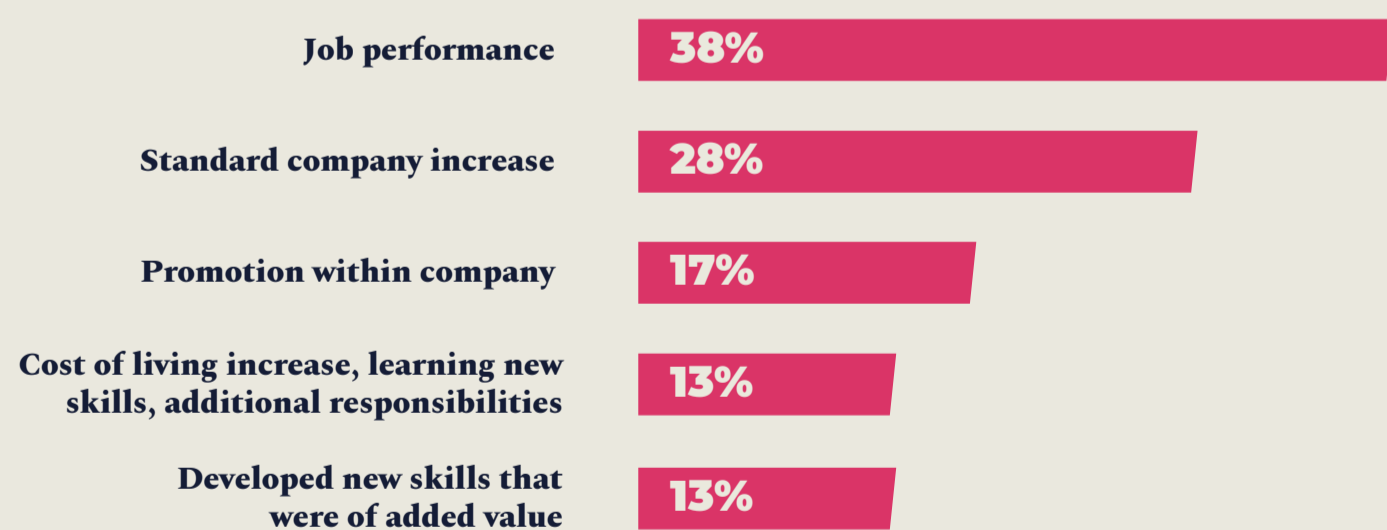


HOW MANAGERS PLAN TO HANDLE SKILLS GAPS



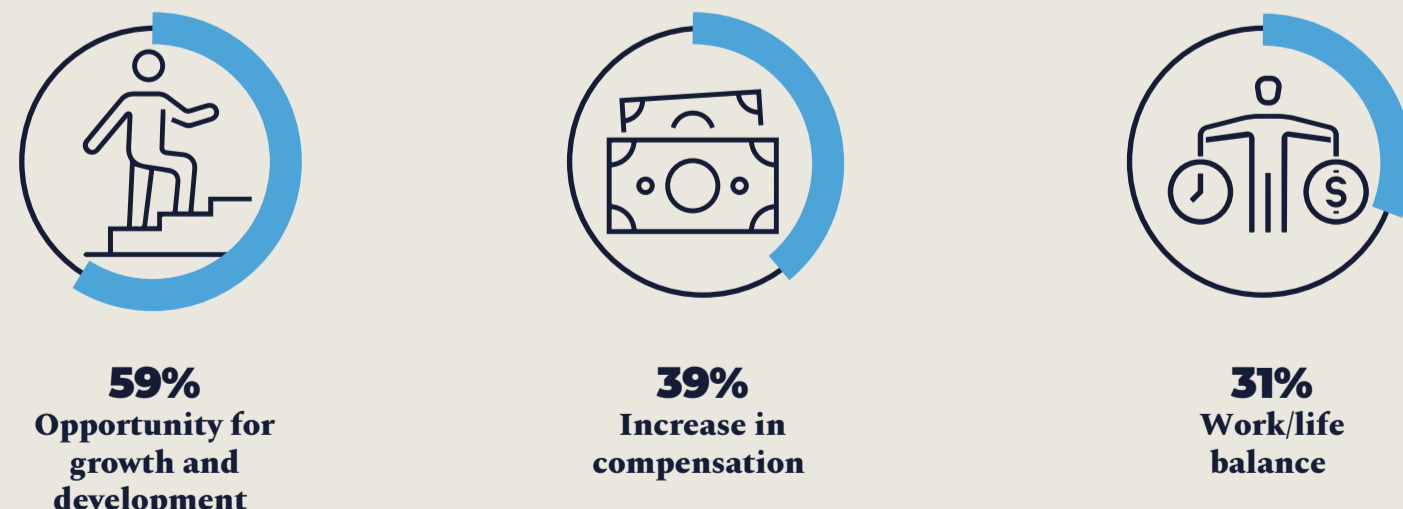
THE AVERAGE SALARY FOR IT PROFESSIONALS AROUND THE WORLD INCREASES **6% YOY**.

THE TOP FACTORS THAT IT PROFESSIONALS ATTRIBUTED TO SALARY INCREASES IN 2021 WERE



IT PROFESSIONALS ARE LOOKING FOR NEW OPPORTUNITIES AND SALARY IS NOT THE DRIVING FORCE

Of the IT professionals who left their jobs in the last year, the biggest factors



92% IT professionals who participated in the survey reported holding at least one certification -- a 5% increase YoY.

64% IT decision-makers say certified employees deliver \$10,000 or more in additional annual value compared to non-certified employees.

52% IT professionals reported receiving a raise this past year.

49% IT professionals said their quality of work has improved after certification training.