

# CONTENT

About GK:	3-4-5
AWS:	6-7-8
AVAYA:	9
CNET + COMPITA:	10
CISCO:	11-12-13-14-15-16
CITRIX:	17-18
DELL EMC + DEVOPS:	19
<b>DEVOPS FRAMEWORK:</b>	20
HUAWEI:	21
IBM:	22-23-24-25-26-27-28-29-30
MICROSOFT:	31-32-33-34
<b>NUTANIX + ORACLE:</b>	35
RED HAT:	36-37-38
SALESFORCE + VEEAM:	39
VMWARE:	40-41-42
CQURE + EC-COUNCIL:	43
PALO ALTO NETWORKS + ISACA	44
ISC2 + SECO:	45
RESILIA + TREND MICRO:	46
<b>SECURITY ROADMAP:</b>	47
<b>BUSINESS ANALYSIS + ISO:</b>	48
ITIL + LEAN IT:	49
ITIL ROADMAP	50
TOGAF + MOR:	51
PMI:	52

#### AWARDS FROM PARTNERS





2018, 2017, 2016, 2015 Learning Partner of the Year 2014, 2013 Top Quality Learning Partner 2012, 2010, 2009 Learning Partner of the Year



2019 Learning Partner of the Year, SEMEA 2017, 2016, 2014, 2013, 2012, 2010 Training Partner of the Year 2009 Education Partner of the Year



2015 Global Training Provider of the Year2014 Global Training Provider of the Year



2019 Learning Partner of the Year 2015, 2014 Learning Partner of the Year Finalist 2013 Learning Partner of the Year 2011 Learning Competency Acceleration Partner of the Year



2015 Global Training Provider of the Year2014 Global Training Provider of the Year



2017, 2016, 2015, 2014, 2013,2012, 2011, 2010, 2009 Top 20 Training Companies Top 20 Training Outsourcing Companies



2016, 2015, 2014 Training Center of the Year 2017, 2016, Circle of Excellence



2019 Fast Growing Training Partner, MEA & Turkey 2016, 2015, 2014, 2013, 2012 Premier Training Partner of the Year



Global Knowledge is the world's leading learning services and professional development solutions provider. Founded in 1995, Global Knowledge employs more than 1,600 people worldwide and is headquartered in Cary, North Carolina.

We deliver learning solutions to support customers as they adapt to key business transformations and technological advancements that drive the way that organizations around the world differentiate themselves and thrive. Our learning programs, whether designed for a global organization or an individual professional, help businesses close skills gaps and foster an environment of continuous talent development

Offering the most relevant and timely content delivered by the best instructors, we provide customers around the world with their choice of customized private programs, convenient public training scheduling options, flexible delivery formats and continuous learning support to accelerate their success.

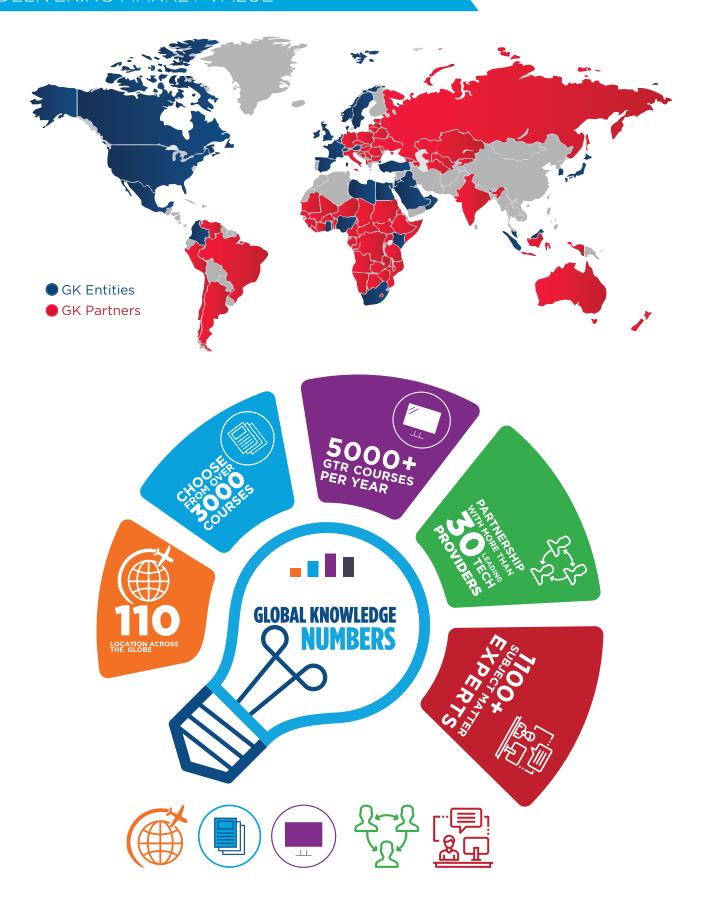
Our business skills solutions teach essential communications skills, leadership development, business analysis, project management, IT service management and process improvement. With thousands of courses spanning from foundational training to specialized certifications, our core IT training is focused on technology partners such as Amazon Web Services, Cisco, IBM, Microsoft, Dell EMC, VMware and more.

We offer comprehensive professional development for advancements in application development, big data analytics, change management, cloud computing, cybersecurity and networking.

U.S. training center locations: California, District of Columbia, Georgia, Illinois, New Jersey, North Carolina, Texas and Virginia.

Locations around the world—and online International locations: Belgium, Canada, Denmark, Egypt, France, Ireland, Netherlands, Norway, Qatar, Saudi Arabia, Spain, Sweden, the United Arab Emirates, the United Kingdom, the United States of America and, via partnership, Colombia, India and Mexico.

#### DELIVERING MARKET VALUE





# **AWS**



Course Code	Course Title	Course Details
GK1980	Advanced Architecting on AWS 2.6 and 2.7	Know More
GK4505	Advanced Developing on AWS 1.2 and 1.3	Know More
GK4502	Architecting on AWS 6.7 and 6.8	Know More
GK4533	Architecting on AWS Accelerator 1.0	Know More
INTAIML	Artificial Intelligence/Machine Learning Practical Use Cases on AWS for the US Intelligence Community 1.0	Know More
GK1978	AWS Business Essentials 2.X	Know More
GK4534	AWS Cloud Practitioner Essentials 1.2	Know More
GK4500	Cloud Practitioner Essentials 2.0	Know More
GK3337	AWS Security Essentials 1.0	Know More
GK4501	AWS Technical Essentials 4.6 and 4.7	Know More
GK4509	Big Data on AWS 3.8 and 3.9	Know More
GK7380	Building a Serverless Data Lake on AWS 1.X	Know More
GK4375	Data Warehousing on AWS 1.X	Know More
GK7375	Deep Learning on AWS 1.4 and 1.5	Know More
GK1979	DevOps Engineering on AWS 3.0	Know More
GK7388	Exam Readiness: AWS Certified Advanced Networking - Specialty 1.X	Know More
GK7387	Exam Readiness: AWS Certified Big Data - Specialty 1.X	Know More
GK7385	Exam Readiness: AWS Certified Developer - Associate 2.2 and 2.3	Know More
GK7340	Exam Readiness: AWS Certified Solutions Architect - Professional 3.0	Know More
GK7391	Exam Readiness: AWS Certified Security Specialty 1.0	Know More
GK7389	Exam Readiness: AWS Certified Solutions Architect - Associate 2.0 and 2.2	Know More

Course Code	Course Title	Course Details
GK7384	Exam Readiness: AWS Certified SysOps Administrator - Associate 2.0	Know More
GK1977	Media Essentials for IT Business Decision Makers 1.0	Know More
GK4532	Migrating to AWS 1.7 and 1.8	Know More
GK4510	Planning and Designing Databases on AWS 1.1 and 1.2	Know More
GK0630	Practical Data Science with Amazon SageMaker 1.1	Know More
GK4378	Practical Data Science with Amazon SageMaker 1.1	Know More
GK7390	Exam Readiness: AWS Certified Solutions Architect - Professional	Know More
GK7383	Secrets to Successful Cloud Transformations 1.2	Know More
GK3338	Security Engineering on AWS 2.5 and 2.6	Know More
GK4503	Systems Operations on AWS 3.2 and 3.3	Know More
GK0630	Data Science with Amazon SageMaker 1.2	Know More
GK7386	Exam Readiness: AWS Certified DevOps Engineer - Professional 2.0	Know More
GK7392	Exam Readiness: AWS Certified Machine Learning - Specialty 1.0	Know More
GK4502-ER	Exam Readiness Intensive Workshop: AWS Certified Solutions Architect - Associate 1.0	Know More
GK7384	Exam Readiness: AWS Certified SysOps Administrator - Associate 2.0	Know More
GK4532	Migrating to AWS 1.8 and 1.9	Know More
GK7376	The Machine Learning Pipeline on AWS 1.0	Know More
GK4504	Developing on AWS 3.2 and 3.3	Know More



DevOps Engineers

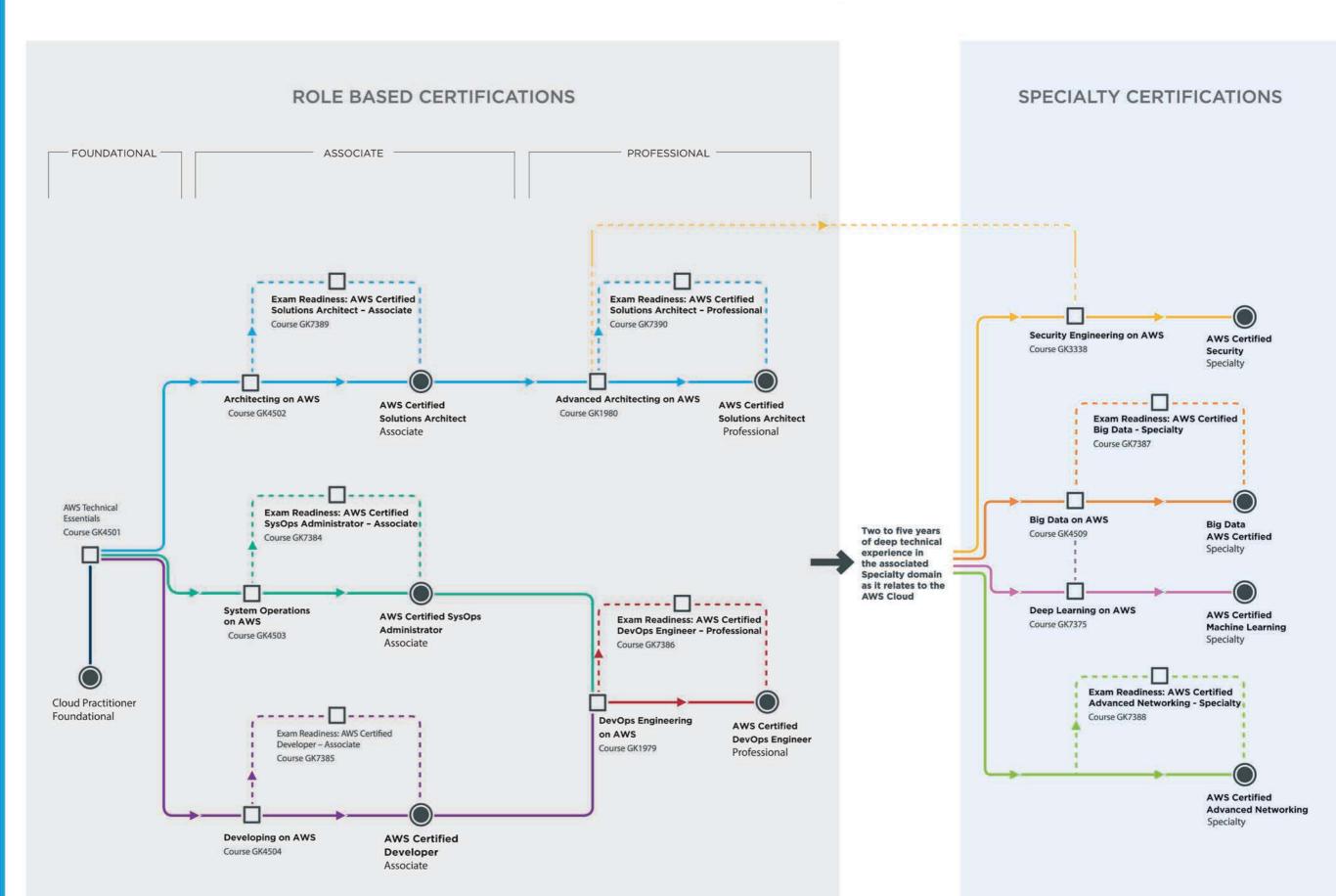
Specialty track: Security

- Specialty track: Machine Learning

Certification



SysOps Administrators





# **AVAYA**



Course Code	Course Title	Course Details
71400	ntegrating Avaya Equinox and Avaya Aura Collaboration Applications	Know More
72400	Supporting Avaya Equinox and Avaya Aura Collaboration Applications	Know More
74600	Supporting Avaya Aura Call Center Elite	Know More
77650	Supporting Avaya Workforce Optimization Select	Know More
20800	Implementing and Supporting Avaya Session Border Controller - Platform Independent	Know More
7004	Avaya Aura Contact Center Multimedia Implementation	Know More
70190	Installing and Supporting Call Management System	Know More
70220	Avaya Aura Contact Center Support	Know More
77550	Integrating Avaya Workforce Optimization Select	Know More
78200	Supporting IP Office Platform Release 11	Know More
20120	Migrating and Upgrading to Avaya Aura 8	Know More
21190	Avaya Aura Contact Center Administration	Know More
73600	Implementing Avaya Aura Call Center Elite	Know More
20130	Administering Avaya Aura System Manager	Know More
21450	Administering Avaya Aura Communication Manager	Know More
25100	Creating Self Service Apps with Avaya Aura Orchestration Designer	Know More
7005	Implementing and Supporting Avaya Aura Experience Portal and Proactive Outreach Manager	Know More
70210	Avaya Aura Contact Center Implementation	Know More
71200	Integrating Avaya Aura Core Components	Know More
71300	Integrating Avaya Aura Communications Applications	Know More
72200	Supporting Avaya Aura Core Components	Know More
72300	Supporting Avaya Aura Communications Applications	Know More
77200	Integrating and Configuring IP Office Platform Release 11	Know More
77600	Implementing and Supporting Avaya Contact Center Select	Know More

CNet Training's unique Global Data Centre & Network Infrastructure Education Framework helps to identify a clear career progression within the Data Center industry, from entry level through to experienced professional, there are different mapped training routes that are found under the following headings - Design & Build, Manage & Evolve, Optimise & Improve, Maintain & Transform and Plan & Control. Each route provides Core and Advanced Professional Units of training that offer the perfect level of learning and skills to enable natural career development.

## **CNet**



Course Code	Course Title	Course Details
CDCMP	Certified Data Centre Management Professional (CDCMP*)	Know More
CDCDP	Certified Data Centre Design Professional (CDCDP')	Know More
CDCAP	Certified Data Centre Audit Professional (CDCAP')	Know More
CDCEP	Certified Data Centre Energy Professional (CDCEP')	Know More
CDCTP	Certified Data Centre Technician Professional (CDCTP')	Know More

Through our partnership with CompTIA, the leading provider of internationally recognized technology-neutral and vendor-neutral IT certifications, we provide the CompTIA courses to get your IT career on the move and help you prepare for numerous CompTIA certifications including A+, Network+, Security+, and CASP. Our courses use CompTIA Approved Quality Content (CAQC), earning the CAQC seal to indicate that our course material covers all CompTIA exam objectives.

## CompTIA



Course Code	Course Title	Course Details
G004	A+ Certification (Accelerated)	Know More
G005	CompTIA Network +	Know More
G012	CompTIA Server+	Know More
G013	CompTIA Security+	Know More
GK5867	CySA+ Cybersecurity Analyst	Know More
G015	CompTIA Pentest +	Know More

Global Knowledge was announced as the Cisco Global Learning Partner of the Year in 2018 for the 10th time, achieving this precious awarad since 2008, this comes for the global coverage, innovative solutions, time to market, technology coverage, nevertheless the excellence training we comitted to deliver. With a comprehensive training portfolio that includes Routing and Switching, Security, Data Center, Collaboration and Cloud, you have access to everything you need to remain competitive in today's marketplace and keep operations running smoothly.

As Cisco's largest and most trusted Authorized Learning Partner in the world, our enhanced courses content and labs can help you meet your technology education goals. Our instructors collectively hold more Cisco Certified Internetwork Experts (CCIEs) and Certified Cisco Systems Instructors (CCSIs) than any other training provider ensuring arming you with the skills and knowledge needed for a seamless technology adoption.

# CISCO



Course Code	Course Title	Course Details
AUCCE1	Administering Cisco Unified Contact Center Enterprise Part 1	Know More
AUCCE2	Administering Cisco Unified Contact Center Enterprise Part 2	Know More
BGP	Configuring BGP on Cisco Routers	Know More
CBROPS	Understanding Cisco Cybersecurity Operations Fundamentals	Know More
CCNA	Implementing and Administering Cisco Solutions	Know More
C-DEVOPS	Implementing DevOps Solutions and Practices using Cisco Platforms	Know More
CLACCM	Implementing Cisco Advanced Call Control and Mobility Services	Know More
CLAUI	Implementing Automation for Cisco Collaboration Solutions	Know More
CLCEI	Implementing Cisco Collaboration Cloud and Edge Solutions	Know More
CLCOR	Implementing and Operating Cisco Collaboration Core Technologies	Know More
CLFNDU	Understanding Cisco Collaboration Foundations	Know More
CLICA	Implementing Cisco Collaboration Applications	Know More
DCACI	Implementing Cisco Application Centric Infrastructure	Know More
DCAUI	Implementing Automation for Cisco Data Center Solutions	Know More
DCCNX	Configuring Cisco NX-OS Switches and Fabrics in the Data Center	Know More
DCCOR	Implementing and Operating Cisco Data Center Core Technologies	Know More
DCCUCS	Configurung Cisco Unified Computing System	Know More
DCFNDU	Understanding Cisco Data Center Foundations	Know More
DCID	Designing Cisco Data Center Infrastructure	Know More

Course Code	Course Title	Course Details
DCIHX	Implementing Cisco HyperFlex	Know More
DCIMDS	Introducing Cisco MDS 9000 Series Switches	Know More
DCINX	Introducing Cisco NX-OS Switches and Fabrics in the Data Center	Know More
DCINX9K	Introducing Cisco Nexus 9000 Switches in NX-OS Mode	Know More
DCIT	Troubleshooting Cisco Data Center Infrastructure	Know More
DCITET	Implementing Cisco Tetration Analytics	Know More
DCIUCS	Introducing Cisco Unified Computing System	Know More
DCMDS	Configuring Cisco MDS 9000 Switches	Know More
DCMDSO	Cisco MDS9000 Series Switch Overview	Know More
DEVASC	Developing Applications and Automating Workflows using Cisco Platforms	Know More
DEVCOR	Developing Applications Using Cisco Core Platforms and APIs	Know More
DEVIOT	Developing Solutions using Cisco IoT and Edge Platforms	Know More
DNAIE	Cisco Digital Network Architecture Implementation Essentials	Know More
SECICC	Introducing Cisco Cloud Consumer Security	Know More
DUCCE	Deploying Cisco Unified Contact Center Enterprise	Know More
DUIC	Deploying Cisco Unified Intelligence Center	Know More
ECMS1	Engineering Cisco Meraki Solutions 1	Know More
ECMS2	Engineering Cisco Meraki Solutions 2	Know More
ENARSI	Implementing Cisco Enterprise Advanced Routing and Services	Know More
ENC9K	Implementing Cisco Catalyst 9000 Series Switches	Know More
ENCOR	Implementing and Operating Cisco Enterprise Network Core Technologies	Know More
ENSDW	Cisco SD WAN Operation and Deployment	Know More
ENSLD	Designing Cisco Enterprise Networks	Know More
ENWLSD	Designing Cisco Enterprise Wireless Networks	Know More
ENWLSI	Implementing Cisco Enterprise Wireless Networks	Know More
IP6FD	IPv6 Fundamentals, Design and Deployment	Know More
MCAST	Implementing Cisco Multicast	Know More
MPLS	Implementing Cisco MPLSV3	Know More
QOS	Implementing Cisco Quality of Service	Know More
SAUI	Implementing Automation for Cisco Security Solutions	Know More
SCOR	Implementing and Operating Cisco Security Core Technologies	Know More
SDWAN300	Implementing Cisco SD-WAN Solutions	Know More
SECCLD	Securing Cloud Deployments with Cisco Technologies	Know More

Course Code	Course Title	Course Details
SESA	Securing Email with Cisco Email Security Appliance	Know More
SISE	Implementing and Configuring Cisco Identity Services Engine	Know More
SPAUI	Implementing Automation for Cisco Service Provider Solutions	Know More
SSFAMP	Protecting Against Malware Threats with Cisco AMP for Endpoints	Know More
SSFIPS	Securing Networks with Cisco Firepower Next - Generation IPS	Know More
SSFRULES	Securing Cisco Networks with Snort Rule Writing Best Practices	Know More
SSFSNORT	Securing Cisco Networks with Open Source Snort	Know More
SSNGFW	Securing Networks with Cisco Firepower Next Generation Firewall	Know More
SVPN	Implementing Secure Solutions with Virtual Private Networks	Know More
SWISE	Implementing Cisco Identity Services Engine for Wireless Engineers	Know More
SWSA	Securing the Web with Cisco Web Security Applicance	Know More
UCCXD	Deploying Cisco Unified Contact Center Express	Know More
UCSDF	UCS Director Foundation	Know More
UCSEC	Implementing Cisco Unified Communications Security	Know More
UEIME	Implementing Cisco Unified E-Mail and Web Interaction Manager Enterprise	Know More
VII	Cisco Video Infrastructure Implementation	Know More
VSIMP	Implementing the VersaStack Solution	Know More
VWAAS	Implementing Cisco Virtual Wide Area Application Services	Know More
WDAWL	Deploying Advanced Cisco Wireless LANs	Know More
WDBWL	Deploying Basic Cisco Wireless LANs	Know More
WLFNDU	Understanding Cisco Wireless Foundations	Know More



# **Cisco HTDLS**

Course Code	Course Title	Course Details
ASR9KE	Cisco Aggregation Services Router 9000 Series Essentials	Know More
C9KNX	Configuring the Cisco Nexus 9000 in NX-OS Mode	Know More
CCIPFM	IP Foundation for Broadcast Engineers	Know More
CLDAO	Multicloud Automation and Orchestration with Cisco CloudCenter Suite	Know More
CLDCCS	Multicloud Management with Cisco CloudCenter Suite	Know More
CLDCO	Multicloud Cost Optimization with Cisco CloudCenter Suite	Know More
CLDCSR	Deploying Cloud Connect Solutions with Cisco Cloud Services Router 1000V	Know More
COLLAB250	Cisco Meeting Server Intermediate	Know More
COLLAB350	Cisco Meeting Server Advanced	Know More
CSAU	Introducing Automation for Cisco Solutions	Know More
DCACIA	Implementing Cisco Application Centric Infrastructure-Advanced	Know More
DCACIO	Cisco Application Centric Infrastructure Operations and Troubleshooting	Know More
DCAUI	Implementing Automation for Cisco Data Center Solutions	Know More
DCIHX	Implementing Cisco HyperFlex v1.2	Know More
DCITET	Implementing Cisco Tetration Analytics	Know More
DCVX9K	Configuring VXLANs on the Cisco Nexus 9000 Series Switches	Know More
DEVASC	Developing Applications and Automating Workflows Using Cisco Platforms	Know More
DEVCOR	Developing Applications Using Cisco Platforms and APIs	Know More
DEVIOT	Developing Solutions using Cisco IoT & Edge Platforms	Know More
DEVOPS	Implementing DevOps Solutions and Practices using Cisco Platforms	Know More
DNAPUC	Programming Use Cases for Cisco DNA	Know More
DTCSM	Cisco Customer Success Manager 2.1	Know More
ENAUI	Implementing Automation for Cisco Enterprise Solutions	Know More
ENSDA_VILT	Deploying Cisco SD-Access	Know More
EPNM100	Configuring and Operating Cisco EPN Manager 4.0	Know More
IOSXR100	Introduction to Cisco IOS XR	Know More
IOSXR200	Cisco IOS XR System Administration	Know More
IOSXR211	Cisco ASR 9000 Series IOS XR 64-Bit Software Migration and Operational Enhancements	Know More
IOSXR304	Cisco IOS XR Broadband Network Gateway Implementation and Verification	Know More
ISESDA	Configuring Cisco ISE Essentials for SD-Access	Know More
MENPI	Managing Enterprise Networks with Cisco Prime Infrastructure	Know More

Course Code	Course Title	Course Details
NSO201	NSO Essentials for Programmers and Network Architects	Know More
NSO300	NSO Advanced for Python Programmers	Know More
NSO303	Cisco NSO Administration and DevOps	Know More
OPT200	Cisco Optical Technology Intermediate	Know More
OPT201	Cisco NCS 2000 Deploying 96-Channel Flex Spectrum	Know More
OPT300	Cisco Optical Technology Advanced	Know More
SAUI	Implementing Automation for Cisco Security Solutions	Know More
SEGRTE201	Implementing Segment Routing on Cisco IOS XR	Know More
SPAUI	Implementing Automation for Cisco Service Provider Solutions	Know More
SPFNDU	Understanding Cisco Service Provider Network Foundations	Know More
SPRI	Implementing Cisco Service Provider Advanced Routing Solutions	Know More
SPVI	Implementing Cisco Service Provider VPN Services	Know More
WAE200	Operating and Implementing Cisco WAN Automation Engine	Know More



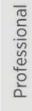






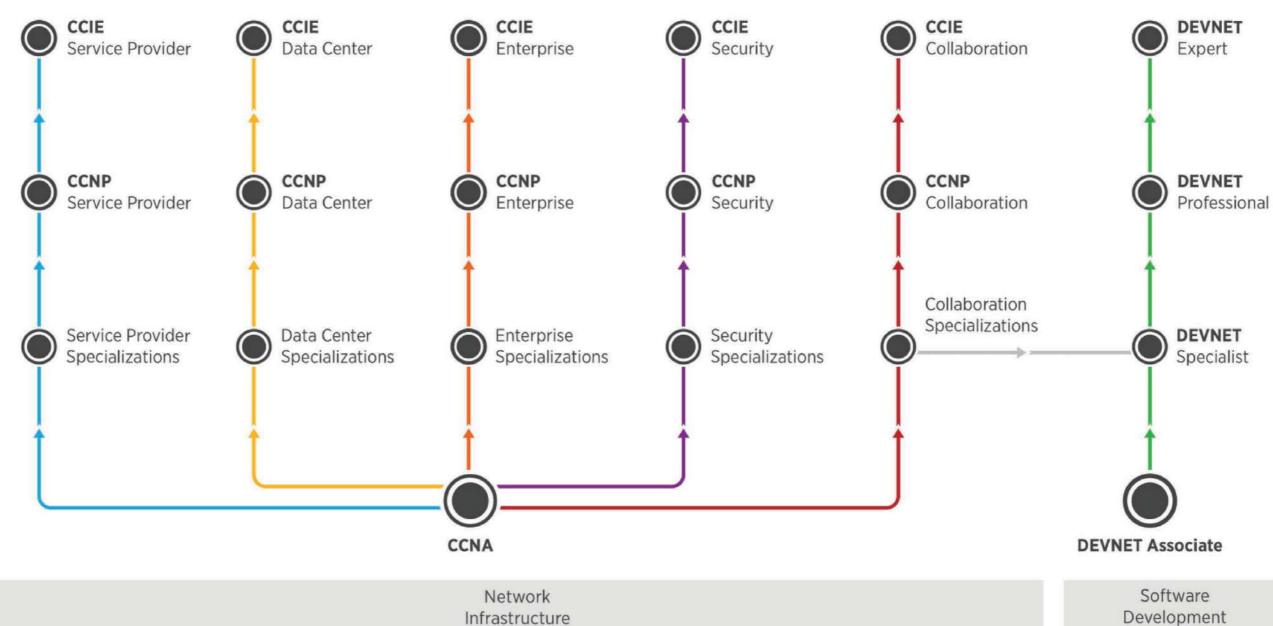
# **New Cisco Career Certification Tracks**





Specialist

Associate



As a Citrix Authorized Learning Center, we deliver training on the latest Citrix releases including XenApp, XenDesktop, NetScaler and XenMobile when and where you need it. Master role-based virtualization, networking and mobility skills, and train for certifications to help your organization reduce the implementation time of your Citrix deployment. Our Citrix Certified Instructors (CCIs) will help you develop the skills and expertise you need when deploying Citrix solutions.

# Citrix



Course Code	Course Title	Course Details
CEM-205	Manage Citrix Endpoint Management	Know More
CMB-318	Citrix Virtual Apps and Desktops 7, App Layering, and WEM Administration (Fast-Track)	Know More
CNS-223	Implement Citrix ADC 13.x	Know More
CNS-224	Implement Citrix ADC 13.x with Traffic Management	Know More
CNS-225	Deploy and Manage Citrix ADC 13.x with Traffic Management	Know More
CNS-227	Deploy and Manage Citrix ADC 13.x with Citrix Gateway	Know More
CNS-318	Citrix NetScaler Advanced Topics - Secure Web Applications	Know More
CNS-319	Citrix NetScaler Advanced Topics - Management and Optimization	Know More
CNS-320	Citrix NetScaler Advanced Topics - Security, Management and Optimization	Know More
CWS-313	Citrix Virtual Apps and Desktops 7 Advanced Deployment, Troubleshooting, Security and Administration	Know More
CWS-316	Citrix Provisioning 7 Administration	Know More
CWS-415	Virtual Apps and Desktops 7 Assessment, Design and Advanced Configuration	Know More
CXD-251	Citrix Virtual Apps and Desktops Service on Microsoft Azure	Know More
CXD-252	Moving to the Citrix Virtual Apps and Desktops Service on Citrix Cloud with Microsoft Azure	Know More
CXS-301	Citrix XenServer 7.1 LTSR Administration	Know More
CNS-231	Deploy and Manage Citrix SD-WAN 11.x	Know More
CNS-226	Implement Citrix ADC 13.x with Citrix Gateway	Know More
CWS-215	Citrix Virtual Apps and Desktops 7 Administration On-Premises and in Citrix Cloud	Know More
CXD-250	Moving to the Citrix Virtual Apps and Desktops Service on Citrix Cloud	Know More
CNS-420	Citrix Networking Assessment, Design, and Advanced Configuration	Know More
CWS-315	Citrix Virtual Apps and Desktops 7 Advanced Deployment, Troubleshooting, Security and Administration	Know More
CWS-206	Citrix Workspace Microapps Essentials	Know More
CXD-253	Citrix Virtual Apps and Desktops Service on Amazon Web Services	Know More
CXD-254	Moving to the Citrix Virtual Apps and Desktops Service on Citrix Cloud with Amazon Web Services	Know More



#### **CITRIX CERTIFICATION TRACKS**

#### CITRIX CERTIFICATION TRACKS

#### Choose your path to success.

Whether you're an experienced IT professional or new to the field, we have the training and certification path that will help lead you to success. Certification is available for a diverse spectrum of job roles and responsibilities, and validates your ability to get the job done right.

#### Start by choosing your preferred path

#### ASSOCIATE LEVEL CCA-V Citrix Certified Associate - Virtualization

Cltrix Virtual Apps and Desktops 7 Administration On-Premises and in Citrix Cloud (CWS-215)

Citrix Virtual Apps and Desktops 7, App Layering, and WEM Administration (Fast-Track) including 2 exams (CMB-318)

CCP-V Citrix Certified Professional - Virtualization Citrix Virtual Apps and Desktops 7 Advanced Administration + Exam (CWS-315) or Citrix Virtual Apps and Desktops 7, App Layering, and WEM Administration (Fast-Track) including 2 exams (CMB-318) 1Y0-311 Citrix Virtual Apps and Desktops 7 Advanced Deployment, Troubleshooting, Security and Administration (CWS-313)

PROFESSIONAL LEVEL

EXPERT LEVEL -

CCE-V Citrix Certified Expert - Virtualization Citrix Virtual Apps and Desktops 7 Assessment, Design and Advanced Configuration (CWS - 415) 1Y0-402

1YO-120

XENSERVER

Citrix XenServer Certified

Citrix XenServer 7.1 LTSR Administration (CXS-301)

Note: The Fast Track course CMB318- is a combination of the CWS215- and CWS215- course and is only recommended if you already have basic knowledge of Citrix Virtual Apps & Desktops.

#### EXTRA DIGITAL WORKSPACE (VIRTUALIZATION) CERTIFICATIONS

Citrix Virtual Apps	CC-VAD-CC and Desktops Service on Citrix Cloud Certified	
CC-VAD-CC Exam	Mandatory training	
	Moving to the Citrix Virtual Apps and Desktops Service on Citrix Cloud (CXD-250)	
	or	
11/0 170	Moving to the Citrix Virtual Apps and Desktops Service on Citrix Cloud with Microsoft Azure (CXD-252) or	
1Y0-130	Citrix Virtual Apps and Desktops 7 Administration On-Premises and in Citrix Cloud (CWS-215)	
	or	
	Citrix Virtual Apps and Desktops 7, App Layering, and WEN Administration (Fast-Track) (CMB-318)	

CCA-V Exam

1Y0-204

1Y0-240

Digital Workspace (Virtualization)

CC-VAD-MA Citrix Virtual Apps and Desktops Service Integration with Microsoft Azure Certified		
CC-VAD-MA Exam	Mandatory training	
1Y0-150	Citrix Virtual Apps and Desktops Service on Microsoft Azure (CXD-251)	
	or Moving to the Citrix Virtual Apps and Desktops Service on Citrix Cloud with Microsoft Azure	

CC-SHAREFILE Citrix ShareFile Certified	
CC-SHAREFILE Exam	Recommended training
1Y0-100	Citrix Content Collaboration Essentials (CSF-201)
	CEM nnagement Certified
CC-CEM Exam	Recommended training

#### PARTNER SERVICES **Citrix Certified Services Delivery Professional**

The Service Delivery Professional validates the soft skills, coupled with the technical knowledge, required to successfully execute consulting projects.

#### HOW TO EARN THIS BADGE

1 Attain one of the following certifications:

#### Citrix Certified Professional -Virtualization (CCP - V)

#### Citrix Certified Professional -Networking (CCP - N)

- 2 Complete the Professional Services eLearning modules and assessments (partner login required)
- 3 Pass the Service Delivery Professional exam (1YO-500)

#### ASSOCIATE LEVEL -PROFESSIONAL LEVEL -EXPERT LEVEL -OPTION 1: Citrix NetScaler Advanced Topics - Security, Management and Optimization (CNS-320) Citrix ADC 12.x Essentials and Citrix Gateway (CNS-222) Citrix Networking Assessment, Design, and Advanced Configuration (CNS-420) 1YO-340 1Y0-440 1YO-230 OPTION 2: Citrix ADC 12.x Essentials and Traffic Management (CNS-220)



Global Knowledge.

#### EXTRA NETWORKING CERTIFICATIONS

CC - SDWAN Citrix SD-WAN Certified	
CC-SD-WAN Exam	Recommended training
1Y0-140	CNS- 230: Deploy & Manage Citrix SD-WAN - Essentials

Service Delivery Professional



Dell EMC sells data storage, information security, virtualization, analytics, cloud computing and other products and services that enable organizations to store, manage, protect, and analyze data, GK partnered with Dell EMC covering all the education services offered to enable the market using these technologies

# **Dell EMC**



Course Code	Course Title	Course Details
DDSADMIN	Data Domain System Administration	Know More
NWIW	NetWorker Implementation and Administration	Know More
VXRAIL	VxRail Appliance Administration	Know More
UNITYIA	Dell EMC Unity Implementation and Administration -	Know More
ISMV3	Information Storage and Management (ISM) V4	Know More
AVIPM	Avamar Integration and Performance Management	Know More

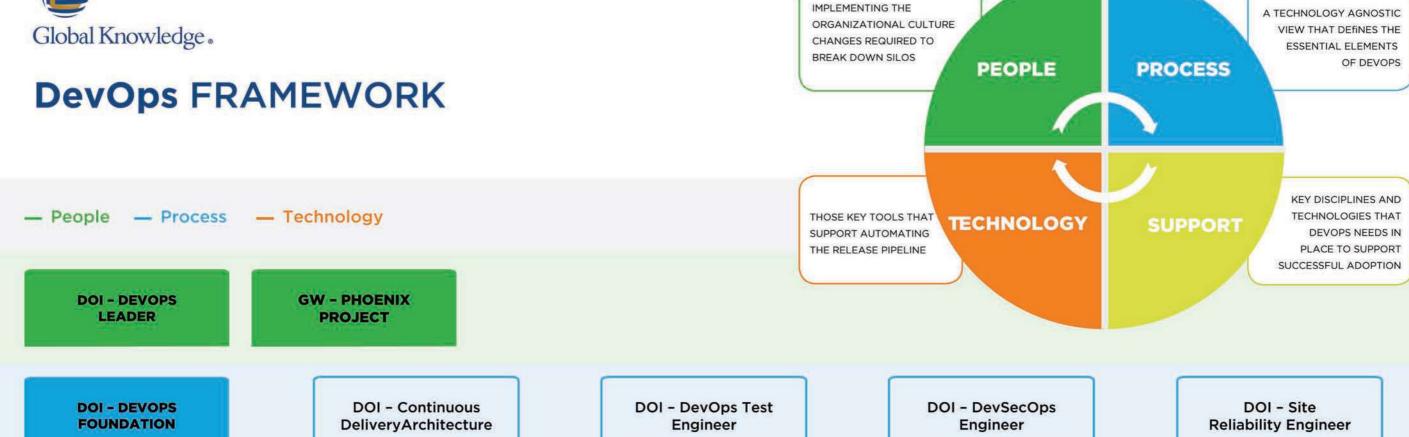


Global knowledge provides an exclusive Devops training that helps you learn the practices, tools, and skills that make true continuous operation possible in the real world.

# Devops

Course Code	Course Title	Course Details
DASADEV-F	DASA Devops Fundamentals	<u>Know More</u>
DASADEV-P	DASA Devops Practitioner	Know More





**DOI - DEVOPS FOUNDATION** 

GK - DevOps in an ITIL® Environment

DASA - DevOps

Practitioner

DOI - Value Stream Mapping for DevOps



CHEF









SUPPORT FRAMEWORKS AND TECHNOLOGIES

















www.globalknowledge.com

Huawei Technologies Co., Ltd. is a Chinese IT Giant provides telecommunications equipment and sells consumer electronics, Enterprise network, security, collaboration and much more, The company was founded in 1987, GK is the authorized training partner having all the skills and needed equipment to deliver the best valuable training covering its technologies.

# Huawei



Course Code	Course Title	Course Details
HCIP-Storage-CDPS	HCIP-Storage-CDPS	Know More
HCIA-DC	HCIA-Data Center	Know More
HCIA-PON	HCIA-Access	Know More
HCIA-RS	HCIA-Routing & Switching	Know More
HCIA-Storage	HCIA-Storage	Know More
HCIP-RS-IEEP	HCIP-Routing & Switching-IEEP	Know More
HCIP-RS-IENP	HCIP-Routing & S witching-IENP	Know More
HCIP-RS-IERS	HCIP-Routing & S witching-IERS	Know More
HCIP-Storage-CCSN	HCIP-Storage-CCSN	Know More
HCPA-ATR	Huawei Certified Pre-sales Associate- Transmission&Access -ENU	Know More
HCPA-ECC	Huawei Certified Pre-sales Associate- ECC-ENU	Know More
HCPA-IP	Huawei Certified Pre-sales Associate-IP Network	Know More
HCPA-Storage	Huawei Certified Pre-sales Associate-Storage-ENU	Know More
HCIP-Storage-CDPS	HCIP-Storage-CDPS	Know More



As an IBM Global Training Provider, we've teamed up with IBM to deliver training that covers the full portfolio of IBM systems and software. We're talking everything from AIX to System. We understand your skills development needs and can simplify the steps from your current challenge to the classroom and onward-helping you learn to use your IBM technology and tools to do your job more effectively with our worldwide schedule of courses in physical and virtual classrooms, taught live by expert instructors.



Business Partner IRM

**Global Training Provider** 

Course Code	Course Title	Course Details
0A008G	Introduction to IBM SPSS Modeler and Data Science (v18.1.1)	Know More
0A018G	Data science without a Ph.D. Using IBM SPSS Modeler (v18.1.1)	Know More
0A028G	Introduction to Time Series Analysis Using IBM SPSS Modeler (v18.1.1)	Know More
0A038G	Advanced Predictive Modeling Using IBM SPSS Modeler (v18.1.1)	Know More
0A039G	Advanced Machine Learning Models Using IBM SPSS Modeler (V18.2)	Know More
0A048G	Clustering and Association Modeling Using IBM SPSS Modeler (v18.1)	Know More
0A058G	Advanced Data Preparation Using IBM SPSS Modeler (v18.1.1)	Know More
0A069G	IBM SPSS Modeler Foundations (V18.2)	Know More
0A079G	Introduction to Machine Learning Models Using IBM SPSS Modeler (V18.2)	Know More
0A0U8G	Predictive Modeling for Categorical Targets Using IBM SPSS Modeler (v18.1.1)	Know More
OAOV8G	Predictive Modeling for Continuous Targets Using IBM SPSS Modeler (v18.1.1)	<u>IKnow More</u>
0A108G	Introduction to IBM SPSS Modeler Text Analytics (v18.1.1)	Know More
0G09AG	Advanced Statistical Analysis Using IBM SPSS Statistics (V25)	Know More
OGO9BG	Advanced Statistical Analysis Using IBM SPSS Statistics (V26)	Know More
OG51AG	Statistical Analysis Using IBM SPSS Statistics (V25)	Know More
0G51BG	Statistical Analysis Using IBM SPSS Statistics (V26)	Know More
OG53AG	IBM SPSS Statistics Essentials (V25)	Know More
OG53BG	IBM SPSS Statistics Essentials (V26)	Know More
0S006G	Introduction to IBM SPSS Collaboration and Deployment Services (v8)	Know More
0S114G	Introduction to Analytical Decision Management (v18)	Know More
10208G	IBM Open Pages: API and REST	Know More
10300G	IBM OpenPages: Core Team Fundamentals (7.4)	Know More
10305G	IBM OpenPages: Core Team Fundamentals (v8.0)	Know More

Course Code	Course Title	Course Details
6F100G	IBM Sterling B2B Integrator Advanced Business Process Modeling	Know More
6F89G	IBM Sterling B2B Integrator Administration and Tuning v5.2.6.1	Know More
6F92G	IBM Sterling Order Management (V9.5) Configuring Item and Pricing	Know More
8G101G	IBM Security Guardium (V11) Foundations	Know More
9D47G	Fundamentals of the IBM Cúram SPM Platform for Business Analysts 6.0.5	Know More
9D48G	IBM Cúram Express Rules for Business Analysts 6.0.5	Know More
9D51G	IBM Cúram Express Rules for Developers 6.0.5	Know More
9D52G	IBM Cúram Workflow for Developers 6.0.5	Know More
9D63G	IBM Cúram Social Program Management (SPM) 6.x Technical Overview	Know More
9D72G	Fundamentals of the IBM Cúram SPM Platform for Business Analysts 7.X	Know More
9D73G	IBM Cúram SPM for Developers (ADE) 7.X	Know More
9D74G	IBM Cúram SPM for Developers (Customization) 7.X	Know More
9D76G	IBM Cúram Social Program Management (SPM) 7.X Technical Overview	Know More
9D79G	IBM SPM Design System for Designers	Know More
9D80G	IBM SPM Design System for Developers	Know More
9D81G	IBM Universal Access for Developers (Responsive Web Application)	Know More
9D82G	IBM Cúram SPM Intelligent Evidence Gathering (IEG) for Developers 7.X	Know More
AN10G	AIX Basics	Know More
AN12G	Power Systems for AIX II AIX Implementation and Administration	Know More
AN15G	Power Systems for AIX III: Advanced Administration and Problem Determination	Know More
AN18G	AIX Storage Management	Know More
AN202G	Korn and Bash Shell Programming	Know More
AN30G	Power Systems for AIX - PowerVM I Implementing Virtualization	Know More
AN31G	Power Systems for AIX - Virtualization II: Advanced PowerVM and Performance	Know More
AN58G	Implementing AIX 7 Security	Know More
AN61G	PowerHA SystemMirror 7 Planning, Implementation, Customization and Basic Administration	Know More
AS24G	System Operator for IBM i	Know More
CV844G	Db2 12 for z/OS Basic Database Administration	Know More
CV853G	Db2 12 for z/OS Introduction to System Administration	Know More
CV880G	Db2 12 for zOS Advanced Database Administration	Know More
CV964G	Db2 12 for z/OS SQL Performance and Tuning	Know More
DW601G	IBM BigInsights Overview (v4.0)	Know More
DW606G	IBM Open Platform with Apache Hadoop	Know More

Course Code	Course Title	Course Details
DW634G	IBM BigSQL for Developers (v5.0)	Know More
DW644G	IBM BigInsights BigSheets	Know More
DW653G	BigInsights Analytics for Programmers	Know More
DW654G	IBM BigInsights Text Analytics (V4)	Know More
DW664G	IBM Big SQL for Administrators (v5.0)	Know More
ES89G	IBM Z: Technical Overview of HW and SW Mainframe Evolution	Know More
ESEOG	Blockchain on IBM Z	Know More
ESS10G	Pervasive Encryption on z/OS	Know More
F122G	IBM Content Navigator 2.0.2 - Plug-ins and External Data Services	Know More
F174G	IBM Enterprise Records 5.1 - Records Management	Know More
F175G	IBM Enterprise Records 5.1 - System Administration	Know More
F178G	IBM Enterprise Records 5.1 - Core Skills	Know More
F179G	IBM Enterprise Records 5.1 - System Configuration	Know More
F180G	IBM Enterprise Records 5.1 - System Maintenance	Know More
F181G	IBM Enterprise Records 5.1 - File Plan Design	Know More
F182G	IBM Enterprise Records 5.1 - Automate Declaration	Know More
F217G	IBM Case Manager 5.2 - Customize and Extend the Features	Know More
F226G	IBM StoredIQ 7.6 - Core Skills	Know More
F230G	IBM Case Foundation 5.2.1 - Introduction	Know More
F231G	IBM Case Foundation 5.2.1 - Configure the workflow system	Know More
F232G	IBM Case Foundation 5.2.1 - Security	Know More
F233G	IBM Case Foundation 5.2.1 - Maintain the Workflow System	Know More
F234G	IBM Case Foundation 5.2.1 - Manage Work in Progress	Know More
F236G	IBM Case Foundation 5.2.1 - Component integration	Know More
F237G	IBM Case Foundation 5.2.1 - Workflow application deployment	Know More
F239G	IBM Case Foundation 5.2.1 - Workflow Design Essentials	Know More
F240G	IBM Case Foundation 5.2.1 - Routing Work	Know More
F241G	IBM Case Foundation 5.2.1: Control Workflow Progress	Know More
F243G	IBM Case Foundation 5.2.1: External Communication	Know More
F247G	IBM Case Foundation 5.2.1 - Administration	Know More
F2800G	IBM FileNet P8 Platform Essentials (V5.5.x)	Know More
F2810G	IBM FileNet P8 Platform Administration (V5.5.x)	Know More
DW634G	IBM BigSQL for Developers (v5.0)	Know More
F2810G	IBM FileNet P8 Platform Administration (V5.5.x)	Know More

Course Code	Course Title	Course Details
F2900G	IBM Case Manager Essentials (V5.3.2)	Know More
F2910G	Build an IBM Case Manager Solution (V5.3.2)	Know More
F2920G	IBM Case Manager: Configure Security (v5.3.2)	Know More
F2930G	IBM Case Manager: Solution Deployment from Design to Production (V5.3.2)	Know More
F2940G	Customize the IBM Case Manager Client User Interface (V5.3.2)	Know More
H005G	IBM Spectrum Scale Basic Administration for Linux and AIX	Know More
H006G	IBM Spectrum Scale Advanced Administration for Linux	Know More
H008G	IBM Spectrum Scale - Remote Data Access	Know More
H010G	IBM Spectrum LSF Basic Configuration and Administration for Linux	Know More
KM020G	IBM InfoSphere Data Replication - InfoSphere Change Data Capture Essentials	Know More
KM204G	IBM InfoSphere DataStage Essentials (v11.5)	Know More
KM213G	IBM InfoSphere QualityStage Essentials v11.5	Know More
KM404G	IBM InfoSphere Advanced DataStage - Parallel Framework v11.5	Know More
KM413G	IBM InfoSphere Advanced QualityStage V11.5	Know More
KM423G	IBM InfoSphere DataStage v11.5 - Advanced Data Processing	Know More
KM510G	IBM InfoSphere Information Server Administrative Tasks V11.5	Know More
KM520G	IBM InfoSphere DataStage engine Administration for Information Server v11.5	Know More
KM615G	IBM InfoSphere Information Governance Catalog v11.5.0.2: Building the Catalog	Know More
KM618G	IBM Stewardship Center for Information Server v11.5	Know More
KM625G	IBM InfoSphere Information Governance Catalog v11.5.0.2: Understanding Your Information Assets	Know More
KM650G	New Features in IBM InfoSphere Data Integration and Governance V11.3	Know More
KM700G	IBM BigIntegrate for Data Engineers v11.5.0.2	Know More
KM803G	IBM Information Analyzer Essentials v 11.5	Know More
LX010G	Linux Basics	Know More
LX062G	Advanced Docker for Power Systems	Know More
LX063G	Preparing for Red Hat OpenShift: Implementing Containers on IBM Power Systems	Know More
LX071G	Power Systems Running Linux: Server Administration	Know More
LX072G	Power Systems Running Linux: Storage Management	Know More
LX080G	IBM PowerHA for Linux: Installation and Customization	Know More
O3100G	Watson Explorer Foundational Components (v11)	Know More
O3110G	Watson Explorer Analytical Components (v11)	Know More
O3201G	Fundamentals of IBM Watson Explorer Deep Analytics Edition oneWEX (V12.0.x)	Know More
OL19G	System Administration and Control for System i	Know More
P8221G	IBM Cognos Controller: Develop Applications (v10.2/v10.3)	Know More

Course Code	Course Title	Course Details
P8357G	IBM Planning Analytics: Analyze Data and Create Reports (V2.0.x)	Know More
P8361G	IBM Planning Analytics: Design and Develop Models in Architect (v2.0)	Know More
P8362G	IBM Planning Analytics: Design and Develop Models in Planning Analytics Workspace (V2.0.x)	Know More
QN101G	IBM Engineering Requirements Management DOORS V9.6 - Foundation	Know More
QN201G	IBM Engineering Requirements Management DOORS V9.6 - Practitioner	Know More
QN301G	IBM Engineering Requirements Management DOORS V9.6 - DXL	Know More
QZC30G	Move to Cloud with IBM Cloud PowerVC Manager	Know More
QZC40G	Implementing IBM Cloud Private on Power Systems	Know More
QZC42G	Implementing Red Hat OpenShift Container Platform on Power Systems	Know More
QZC50G	DevOps with Private Cloud on IBM Power Systems: Learn Ansible, Chef, and Puppet	Know More
SS01G	Introduction to Storage	Know More
SSC30G	Introduction to IBM Spectrum Accelerate	Know More
SSE11G	Monitoring the IBM Elastic Storage Server	Know More
SSFS1G	IBM Flash Storage Fundamentals	Know More
TM023G	IBM Tivoli Monitoring 6.3 Fundamentals	Know More
TM063G	IBM Tivoli Monitoring 6.3 Advanced Administration	Know More
TM405G	IBM Tivoli Workload Scheduler for z/OS 9.2 Scheduling and Operations	Know More
TM673G	IBM Monitoring 8.1.3 Implementation and Administration	Know More
TM674G	IBM Cloud Application Performance Management 8.1.4 Fundamentals	Know More
TN025G	IBM Tivoli Netcool OMNIbus 8.1 Installation and Configuration	Know More
TN035G	IBM Netcool OMNIbus 8.1 Administration and Maintenance	Know More
TN045G	IBM Tivoli Netcool Impact 7.1 Administration and Implementation	Know More
TN325G	IBM Tivoli Network Manager IP Edition 4.2 Operations and Administration	Know More
TN530G	IBM Network Performance Insight 1.3.1 Installation and Configuration	Know More
TN612G	IBM Operations Analytics Predictive Insights 1.3.3 Implementation and Configuration	Know More
TN630G	IBM Operations Analytics Log Analysis 1.3 Administration	Know More
TN631G	IBM Operations Analytics Log Analysis: Scalable Collection Architecture	Know More
TP351G	IBM Control Desk 7.6 Foundations	Know More
TP352G	IBM Control Desk 7.6.0.2 Fundamentals	Know More
TP362G	IBM Control Desk 7.6 Service Request Management Fundamentals	Know More
TP370G	IBM SmartCloud Control Desk 7.5 Configuration, Change and Release Management	Know More
P8357G	IBM Planning Analytics: Analyze Data and Create Reports (V2.0.x)	Know More
P8361G	IBM Planning Analytics: Design and Develop Models in Architect (v2.0)	Know More

Course Code	Course Title	Course Details
TP380G	IBM SmartCloud Control Desk 7.5 IT Asset Management Fundamentals	Know More
TS618G	IBM Spectrum Protect V8.1.9 - Implementation and Administration	Know More
TSP11G	IBM Spectrum Protect Plus 10.1.4 - Implementation and Administration	Know More
TSP12G	IBM Spectrum Protect Plus 10.1.6 - Implementation and Administration	Know More
TV384G	IBM Agent Builder 6.3.4	Know More
TW085G	IBM Directory Server 6.4 Fundamentals	Know More
TW093G	IBM Security Directory Integrator Administration and Deployment	Know More
TW401G	IBM Identity Governance and Intelligence Foundations	Know More
U6IMS1G	IMS Database skills update delta version from v10 to v12	Know More
U6MAA1G	MaaS360 Fiberlink Administration and Handson	Know More
U6PAR1G	Programmation et Analyse Statistique avec R	Know More
U6TSM1G	Tivoli Storage Manager 7.1.1 Update-Workshop	Know More
WB318G	IBM Cloud Pak for Automation, Installation and Administration	Know More
WB395G	Developing Rule Solutions in IBM Operational Decision Manager V8.8	Know More
WB399G	Developing Solutions with IBM Decision Server Insights V8.8	Know More
WB400G	Developing Rule Solutions in IBM Operational Decision Manager V8.9	Know More
WB401G	Managing Decisions in IBM Operational Decision Manager V8.9	Know More
WB402G	Developing Rule Solutions in IBM Operational Decision Manager V8.9.2	Know More
WB403G	Developing Solutions with IBM Decision Server Insights V8.10	Know More
WB404G	Developing Rule Solutions in IBM Operational Decision Manager V8.10	Know More
WB502G	Automating Tasks Using IBM Robotic Process Automation with Automation Anywhere	Know More
WB821G	Administration of IBM Business Process Manager Standard V8.5.6	Know More
WB822G	Process Modeling with IBM Business Process Manager Standard V8.5.7	Know More
WB823G	Process Implementing with IBM Business Process Manager Standard V8.5.7 - I	Know More
WB824G	Process Implementing with IBM Business Process Manager Standard V8.5.7 - II	Know More
WB827G	Process Implementing with IBM Business Process Manager V8.6 - I	Know More
WB828G	Developing Workflow Solutions using IBM Business Automation Workflow V19.0.0.1	Know More
WB860G	Developing Applications in IBM Business Process Manager Advanced V8.5.7 - I	Know More
WB861G	Developing Applications in IBM Business Process Manager Advanced V8.5.7 - II	Know More
WB868G	IBM Business Process Manager V8.5 Performance and Tuning	Know More
WB869G	IBM Business Process Manager V8.5 Problem Determination	Know More
WB871G	Administration of IBM Business Process Manager Advanced V8.5.7	Know More
WB872G	Developing with Integration Designer in IBM Business Process Manager V8.6 - I	Know More

Course Code	Course Title	Course Details
WB896G	Development and Administration of Applications with IBM Business Monitor V8.5.7	Know More
WD108G	IBM Cloud Pak for Applications Solution Architect Workshop	Know More
WD509G	API Lifecycle Governance with IBM API Connect v2018	Know More
WD514G	Create, Secure, and Publish APIs with IBM API Connect v2018	Know More
WE751G	Essentials of Service Development for IBM DataPower Gateway V7.5	Know More
WE761G	Administration of IBM DataPower Gateway V7.6	Know More
WF261G	IBM Datacap 9.0.1: Application Builder	Know More
WF262G	IBM Datacap 9.0.1: Configuration and Administration	Know More
WF270G	IBM Content Navigator Administration V3.0.6	Know More
WF318G	Developing Applications in IBM Datacap V9.1.7	Know More
WM156G	IBM MQ V9.1 System Administration (using Windows for labs)	Know More
WM668G	IBM App Connect Enterprise V11 Application Development	Know More
WT012G	IBM Aspera Console Administration	Know More
ZV45G	Installing, Configuring, and Managing KVM for IBM z System	Know More
ZZ670G	InfoSphere MDM Reference Data Management V.10	Know More
ZZ720G	InfoSphere MDM Virtual Foundation V11.4	Know More
ZZ780G	InfoSphere MDM Algorithms V11	Know More

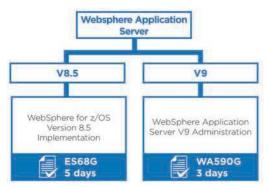




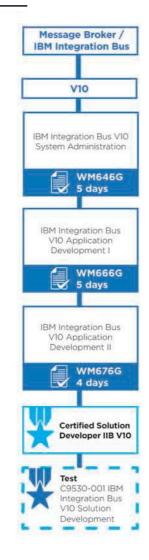


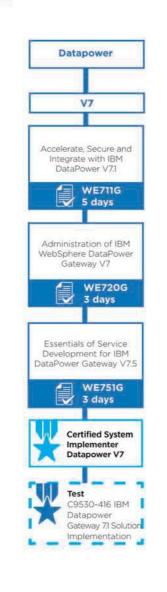
Global Training Provider

# IBM Websphere Application Integration Middleware on system z











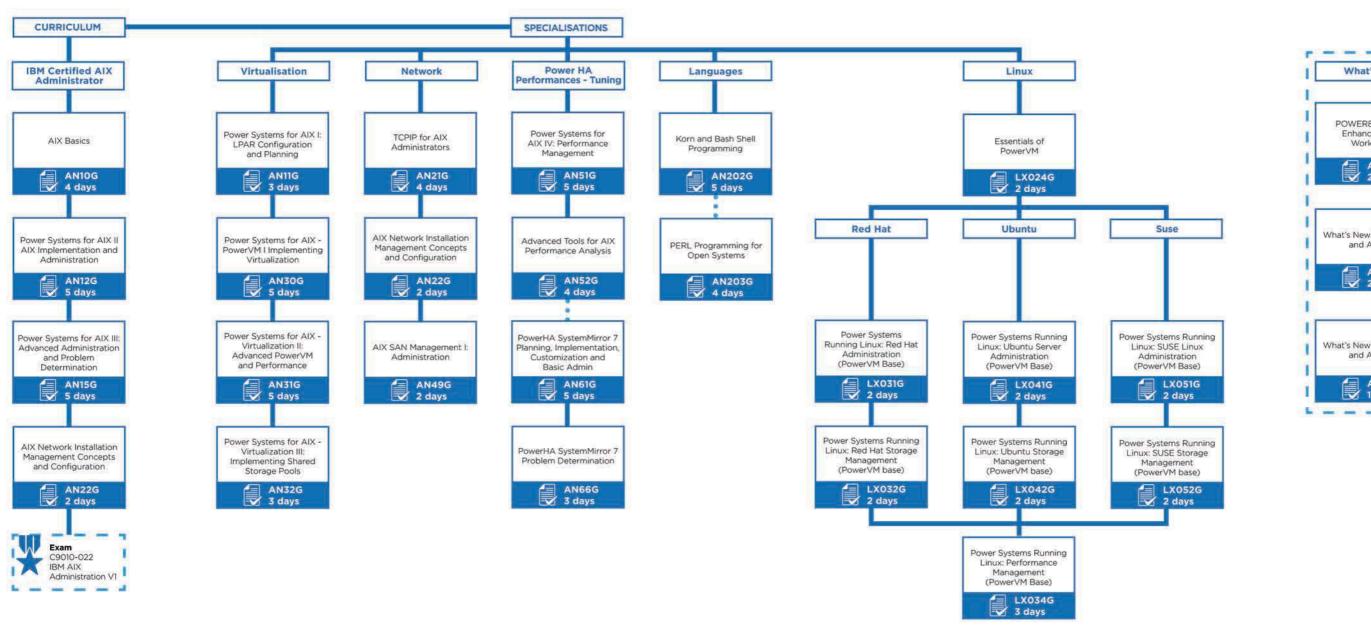




Business Partner

Global Training Provider

# IBM Power p Training and Certification





Global Knowledge is proud to be a Microsoft Gold Learning Partner. With over 20 years' experience delivering official Microsoft training across MEA, we have formed a strong partnership with Microsoft to ensure that the Microsoft training and certification solutions available to our customers include the latest technologies. Global Knowledge will equip you with the skills you need to be more efficient and effective in your day-to-day duties with the largest Microsoft training schedule and most Guaranteed to Run classes in the industry.

# **Microsoft**



Course Code	Course Title	Course Details
M10961	Automating Administration with Windows PowerShell v3.0 (M10961)	Know More
M10962	Advanced Automated Administration with Windows PowerShell	Know More
M10965	IT Service Management with System Center Service Manager	Know More
M10969	Active Directory services with Windows Server (M10969)	Know More
M10982	Supporting and Troubleshooting Windows 10	Know More
M10985	Introduction to SQL Databases	Know More
M10990	Analyzing Data with SQL Server Reporting Services	Know More
M20480	Programming in HTML5 with JavaScript and CSS3	Know More
M20483	Programming in C#	Know More
M20486	Developing ASP.NET Core MVC Web Applications	Know More
M20703-1	Administering System Center Configuration Manager	Know More
M20740	Installation, Storage and Compute with Windows Server 2016	Know More
M20741	Networking with Windows Server 2016	Know More
M20742	Identity with Windows Server 2016	Know More
M20744	Securing Windows Server 2016	Know More
M20745	Implementing a Software Defined Datacenter	Know More
M20762	Developing SQL Databases	Know More
M20764	Administering a SQL Database Infrastructure	Know More
M20765	Provisioning SQL Databases	Know More
M20767	Implementing a SQL Data Warehouse	Know More
M20768	Developing SQL Data Models	Know More
M10961	Automating Administration with Windows PowerShell v3.0 (M10961)	Know More
M10962	Advanced Automated Administration with Windows PowerShell	Know More

Course Code	Course Title	Course Details
M-AI102	Designing and Implementing a Microsoft Azure Al Solution	Know More
M-AI900	Microsoft Azure Al Fundamentals	Know More
M-AZ104	Microsoft Azure Administartor	Know More
M-AZ204	Developing Solutions for microsoft Azure	Know More
M-AZ303	Microsoft Azure Architect Technologies	Know More
M-AZ304	Microsoft Azure Architect Design	Know More
M-AZ400	Designing and Implementing Microsoft DevOps Solutions	Know More
M-AZ-900T01	Microsoft Azure Fundamentals	Know More
M-DP100	Designing and Implementing a Data Science solution on Azure	Know More
M-DP900	Microsoft Azure Data Fundamentals	Know More
M-MS100	Microsoft 365 Identity and Services	Know More
M-MS101	Microsoft 365 Mobility and Security	Know More
M-MS500	Microsoft 365 Security Administrator	Know More
M-MS-900T01	Microsoft 365 Fundamentals	Know More
M-MD100	Windows 10	Know More
M-MD101	Managing Modern Desktops	Know More
M-AZ500	Microsoft Azure Security Technologies	Know More
M-AZ010	Azure Administrator for AWS SysOps	Know More
M-AZ020	Microsoft Azure solutions for AWS Developers	Know More
M-AZ030	Microsoft Azure technologies for AWS Architects	Know More
M-AZ220	Microsoft Azure IoT Developer	Know More
M-DA100	Analyzing Data with Microsoft Power BI	Know More
M-MS203	Microsoft 365 Messaging	Know More
M-MS030	Office 365 Administrator	Know More
M-DP300	Administering Relational Databases on Microsoft Azure	Know More
M-WS011	Windows Server 2019 Administration	Know More
M-MS040	Manage SharePoint and OneDrive in Microsoft 365	Know More
M-MS050	SharePoint Hybrid Deployment and Migration	Know More
M-DP050	Migrate SQL workloads to Azure	Know More
M-AZ120	Planning and Administering Microsoft Azure for SAP Workloads	Know More
M-AZ220	Microsoft Azure IoT Developer	Know More
M-MS700	Managing Microsoft Teams	Know More
M-MS600	Building Applications and Solutions with Microsoft 365 Core Services	Know More

Course Code	Course Title	Course Details
M-PL100	Microsoft Power Platform App Maker	Know More
M-PL900	Microsoft Power Platform Fundamentals	Know More
M-PL200	Microsoft Power Platform Functional Consultant	Know More
M-PL400	Microsoft Power Platform Developer	Know More
M-DP050	Migrate SQL workloads to Azure	Know More
M-WS012	Windows Server 2019 Hybrid and Azure laaS	Know More
M-WS050	Migrating Application Workloads to Azure	Know More



# Microsoft Role-based Certifications Tracks

AZURE

# APPS AND INFRASTRUCTURE Azure Data Associate Associate Azure Secu Azure Azure Security Administra Azure Azure MODERN WORKPLACE DATA AND AI Azure Modern Desktop Administra Associate



## **Nutanix**



Course Code	Course Title	Course Details
GK9915	Nutanix Enterprise Cloud Platform Administration 5.0	Know More
AAPM	AAPM Nutanix Advanced Administration and Performance Management	Know More
NHCF	Nutanix Hybrid Cloud Fundamentals	Know More

With our comprehensive curriculum, including Desktop Discoverer, PL/SQL, Sun Solaris, Cluster, and Java, we can meet your Oracle training needs from start to finish.

# **Oracle**

Course Code	Course Title	Course Detials
GKORA	GK Generic Oracle Course	Know More
O11GPLSQL	Oracle Database 11g: Program with PL/SQL	Know More
O11GF1	Oracle Database 11g: SQL Fundamentals I	Know More
O11GF2	Oracle Database 11g: SQL Fundamentals II	Know More
O11GAWS1	Oracle Database 11g: Administration Workshop I	<u>Know More</u>
O11GAWS2	Oracle Database 11g: Administration Workshop II	Know More

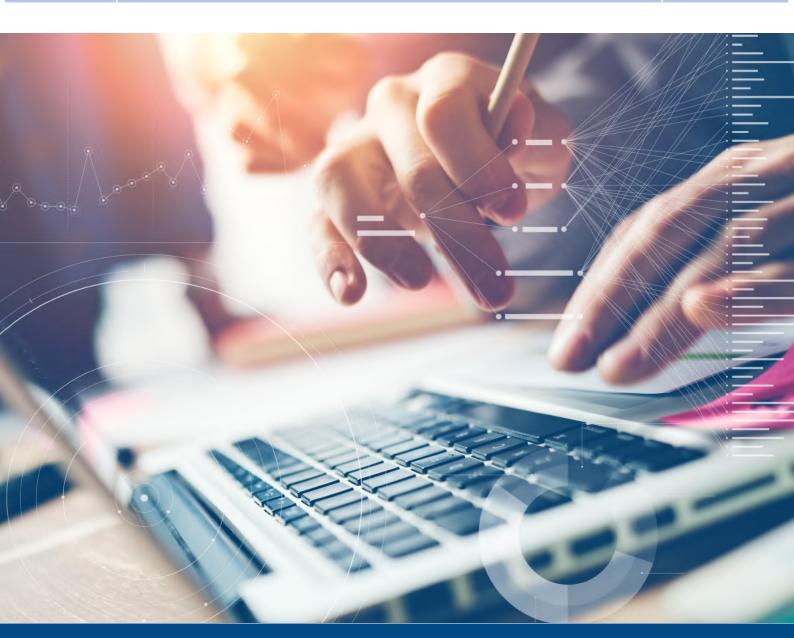
Having become a Red Hat Alliance Training Partner, Global Knowledge can now offer more than 30 Linux® and middleware Red Hat® courses. We deliver the full range of official Red Hat courses for developers and other IT professionals. Hands-on labs and training based on real-world applications and experience that will help you gain the confidence and skills you need to succeed, no matter what area of expertise you are working to be certified in. From Rapid Track courses to core curriculum and exam prep, we provide the Enterprise Linux, JBoss, virtualization, cloud computing and storage training you need to conquer day-to-day tasks.

### **Red Hat**



Course Code	Course Title	Course Details
RH124	System Administration I	Know More
RH134	System Administration II	Know More
RH199	Fast Track RHCSA (RH124 + RH134) - without exam	Know More
RH295	Red Hat System Administration III: Linux Automation with exam	Know More
RH294	Red Hat System Administration III: Linux Automation	Know More
RH404	Red Hat Satellite 6 Administration with exam (EX403)	Know More
RH237	Red Hat Gluster Storage Administration with Exam	Know More
RH343	Red Hat Enterprise Linux Diagnostics and Troubleshooting with Exam	Know More
RH416	Red Hat Security: Linux in Physical, Virtual, and Cloud with Exam (EX415)	Know More
RH437	RH436-Bundle: Red Hat Enterprise Clustering and Storage Management + EX436	Know More
RH443	RH442-Bundle: Red Hat Enterprise System Monitoring and Performance Tuning + EX442	Know More
RH415	Red Hat Security: Linux in Physical, Virtual, and Cloud	Know More
RH358	Red Hat Services Management and Automation	Know More
CL110	Red Hat OpenStack Administration I: Core Services and Operations	Know More
CL210	RedHat OpenStack Administration II: Infrastructure Configuration	Know More
CL310	Red Hat OpenStack Administration III: Networking & Foundations of NFV	Know More
DO180	Introduction to Containers, Kubernetes, and Red Hat OpenShift	Know More
DO280	OpenShift Enterprise Administration	Know More
DO283	Red Hat Application Development: Building Microservices with Quarkus	Know More
DO284	Red Hat Application Development: Building Microservices with Quarkus and Exam	Know More
DO288	OpenShift Development I: Containerizing Applications	Know More
DO289	Red Hat OpenShift Development I: Containerizing Applications with Exam (EX288)	Know More
DO292	Red Hat OpenShift Development II: Creating Microservices with Red Hat OpenShift Application Runtimes	Know More
DO295	Containers, Kubernetes, and Red Hat OpenShift Development II	Know More

Course Code	Course Title	Course Details
DO328	Building Resilient Microservices with Istio and Red Hat OpenShift Service Mesh	Know More
DO380	Red Hat OpenShift Administration 2: High Availability	Know More
DO417	Microsoft Windows Automation with Red Hat Ansible	Know More
DO425	Red Hat Security: Securing Containers and OpenShift	Know More
DO426	Red Hat Security: Securing Containers and OpenShift with Exam	Know More
DO457	Network Automation with Ansible	Know More
DO447	Advanced Automation: Ansible Best Practices	Know More
AD183	Red Hat Application Development I: Programming in Java EE	Know More
AD248	Red Hat JBoss Application Administration	Know More
AD371	Red Hat Decision Manager and Process Automation Manager for Business Users	Know More
AD440	Red Hat AMQ Administration	Know More



### **RED HAT TRAINING AND CERTIFICATIONS**





### **ENTERPRISE LINUX 8**

#### LINUX PLATFORM

Red Hat Certified System Administrator (RHCSA)
Courses: RH124, RH134, RH199 Exam: EX200

Red Hat Certified Engineer (RHCE) Course: RH294 Exam: EX294

Red Hat Certified Specialist in Linux Diagnostics and Troubleshooting Course: RH342 Exam; EX342

Red Hat Certified Specialist in Security: Linux Course: RH415 Exam: EX415

### CLOUD COMPUTING / VIRTUALIZATION

Red Hat Certified Specialist in Linux Performance Tuning Course: RH442 Exam: EX442

### **ANSIBLE**

#### LINUX PLATFORM | MANAGEMENT

Red Hat Certified Specialist in Advanced Automation: Ansible Best Practices Course: DO447 Exam: EX447

### HIGH LIGHTED COURSE

DevOps Culture and Practice Enablement Course code: DO500

### JAVA EE

### MIDDLEWARE

Red Hat Certified Enterprise Microservices Developer Courses: JB183, JB283 Exams: EX183, EX283

### **OPENSTACK**

### CLOUD COMPUTING / VIRTUALIZATION

Red Hat Certified System Administrator in Red Hat OpenStack Courses: CL110, CL210 Exam: EX210

Red Hat Certified Engineer in Red Hat OpenStack Courses: CL110, CL210, CL310 Exam: EX310

### JBOSS, BUSINESS DECISION MANAGER ETC.

#### MIDDLEWARE

Red Hat Certified Specialist in Business Process Design Exam: EX427

Red Hat Certified Specialist in Business Rules Courses: JB465, JB371, JB373 Exam: EX465

Red Hat Certified Specialist in Enterprise Application Server Administration Course: JB248 Exam: EX248

Red Hat Certified Specialist in Camel Development Course: JB421 Exam: EX421

Red Hat Certified Specialist in Application Server Management Course: JB453 Exam: EX453

Red Hat Certified Specialist in Persistence Exam: EX297

Red Hat Certified Specialist in Messaging Administration Course: JB440 Exam: EX440

### STORAGE GLUSTER / CEPH

#### STORAGE

Red Hat Certified Specialist in Gluster Storage Administration Course: EX236 Exam: RH236

Red Hat Certified Specialist in Ceph Storage Administration Course: CEPH125 Exam: EX125

### **OPENSHIFT**

#### LINUX PLATFORM

Red Hat Certified Specialist in Linux Performance Tuning Course: RH442 Exam: EX442

### CLOUD COMPUTING / VIRTUALIZATION

Red Hat Certified Specialist in OpenShift Administration Courses: DO180, DO280 Exam: EX280

#### HIGH LIGHTED COURSE

Container Adoption Boot Camp Course code: DO700

### **CLOUDFORMS / VIRTUALIZATION**

### CLOUD COMPUTING / VIRTUALIZATION

Red Hat Certified Specialist in Hybrid Cloud Management Course: CL220 Exam: EX220

Red Hat Certified Specialist in Virtualization Course: RH318 Exam: EX318

**RED HAT CERTIFIED** 

ARCHITECT

Red Hat Certified Engineers (RHCEs) seeking to demonstrate greater depth and breadth of knowledge and skills in Red Hat Enterprise Linux and across other Red Hat products can benefit from the Red Hat\* Certified Architect (RHCA)

A Red Hat\* Certified Architect (RHCA) has attained the highest level of certification by passing and keeping current a RHCE certification and five additional Red Hat certifications chosen from the system administrator lists.

A higher level of RHCA credential can be attained by earning more than five credentials beyond the base credentials. For example, earning six credentials beyond RHCE earns an RHCA Level II designation as long as the six credentials remain current.

RHCE + 5 Red Hat certifications

RHCA Level I

RHCE + 6 Red Hat certifications

RHCA Level II

### SATELLITE

### LINUX PLATFORM

Red Hat Certified Specialist in Deployment and Systems Management Course: RH403 Exam: EX403

Red Hat Certified Specialist in Configuration Management Course: DO405 Exam: EX405

### MANAGEMENT

Red Hat Certified Specialist in Configuration Management Course: DO405 Exam: EX405 Customer-centricity is rapidly becoming a critical success factor, and we know your organization's Salesforce solution plays a key role. We' are here to help you obtain the skills needed to take full advantage of your Salesforce deployment. Our courses will help you learn how to implement, configure and manage your Salesforce instance as well as learn how to build, extend and deploy custom apps on Salesforce1.

### **Salesforce**



Course Code	Course Title	Course Details
ADM-201	Administration Essentials for New Admins	Know More
ADM-211	Administration Essentials for Experienced Admins	Know More
DEV-402	Declarative Development for Platform App Builders	Know More
DEV-450	Programmatic Development using Apex and Visualforce	Know More
STR-101	What's Possible: Salesforce Fundamentals	Know More

Veeam is the leader in backup solutions that deliver Cloud Data Management!". Veeam provides a single platform for modernizing backup, accelerating hybrid cloud and securing your data. Our solutions are simple to install and run, flexible enough to fit into any environment and always reliable, we in GK prepare you to get the know how using these products arming you will all the needed tools to get the highest ROI out of your products.

### VEEAM



Course Code	Course Title	Course Details
VMCE	Veeam Availability Suite v10: Configuration and Management	<u>Know More</u>
VMCE-ADO	Veeam Advanced Architecture and Deployment	<u>Know More</u>

VMware is the pioneer in virtualization and an innovator in cloud and business mobility and as a Premier VMware Authorized Training Center wining VMware EMEA Delivery Partner of the Year 2017, our expert VMware Certified Instructors (VCIs) will ensure you gain the skills required to master your field. Take advantage of the virtualization and cloud opportunities made possible by VMware technologies such as vSphere, NSX and vRealize.

# **VMware**



Course Code	Course Title	Course Details
AWWS1DM	VMware Workspace ONE: Deploy and Manage [V20]	Know More
AWWS1S	VMware Workspace ONE: Skills for Unified Endpoint Management [V20]	Know More
VMCADP	VMware Cloud on AWS: Deploy and Manage	Know More
VMCBCAR	VMware Carbon Black Cloud Audit and Remediation	Know More
VMCBCES	VMware Carbon Black Cloud Endpoint Standard	Know More
VMCBEA	VMware Carbon Black EDR Administrator	Know More
VMCBEAA	VMware Carbon Black EDR Advanced Administrator	Know More
VMCBEAAN	VMware Carbon Black EDR Advanced Analyst	Know More
VMCDTO	VMware vCloud Director Tenant Operations v10.x	Know More
VMCICM	VMware vCloud Director : Install, Configure, Manage [V10.1]	Know More
VMHDW	VMware Horizon 7: Design Workshop [V7]	Know More
VMNSXICM	Vmware NSX: Install, Configure and Manage	Know More
VMNSXICMFT	VMware NSX: Install, Configure, Manage Plus Troubleshooting and Ops FT 6.4	Know More
VMNSX-TDCD	VMware NSX-T Data Center: Design [V3]	Know More
VMNSX-TDCICM	VMware NSX-T Data Center: Install, Configure, Manage [V3]	Know More
VMNSX-TDCTO	VMware NSX-T Data Center: Troubleshooting & Operations [V3.0]	Know More
VMNSXTO	VMware NSX: Troubleshooting and Operations	Know More
VMOSTFT	VMware vSphere: Optimize and Scale plus Troubleshooting Fast Track [V7]	Know More
VMSRM	VMware Site Recovery Manager Install, Configure and Manage [8.2]	Know More
VMTKGICM	VMware Tanzu Kubernetes Grid: Install, Configure, Manage v1.0	Know More
VMTMCMO	VMware Tanzu Mission Control: Management & Operations 2020	Know More
VMVROMICM	vRealize Operations Manager: Install, Configure, Manage	Know More
VMVRSLMICM	VMware vRealize Suite Lifecycle Manager: Install, Configure, Manage v8.0	Know More
VMVSAN	VMware Virtual SAN: Deploy & Manage	Know More

Course Code	Course Title	Course Details
VMVSANT	VMware vSAN Troubleshooting v7.0	Know More
VMWN	VMware vSphere: What's New	Know More
VMWS1AI	VMware Workspace ONE: Advanced Integration [V20]	Know More
VMWS1D	VMware Workspace ONE: Design [V20]	Know More
VRACICM	vRealize Automation: Install, Configure, Manage	Know More
VSD	VMware vSphere: Design	Know More
VSFT	VMware vSphere:Fast Track	Know More
VSICM	VMware vSphere: Install, Configure, Manage	Know More
VSOS	VMware vSphere: Optimize and Scale	Know More
VSSO	vSphere: Skills for Operators	Know More
VST	VMware vSphere: Troubleshooting	Know More
VMHDM	VMware Horizon 8: Deploy and Manage	Know More
VMHSVDM	VMware Horizon 8: Skills for Virtual Desktop Management	Know More
VMHIA	VMware Horizon 8: Infrastructure Administration	Know More



VCA-DBT

(1VO-701)

recommended

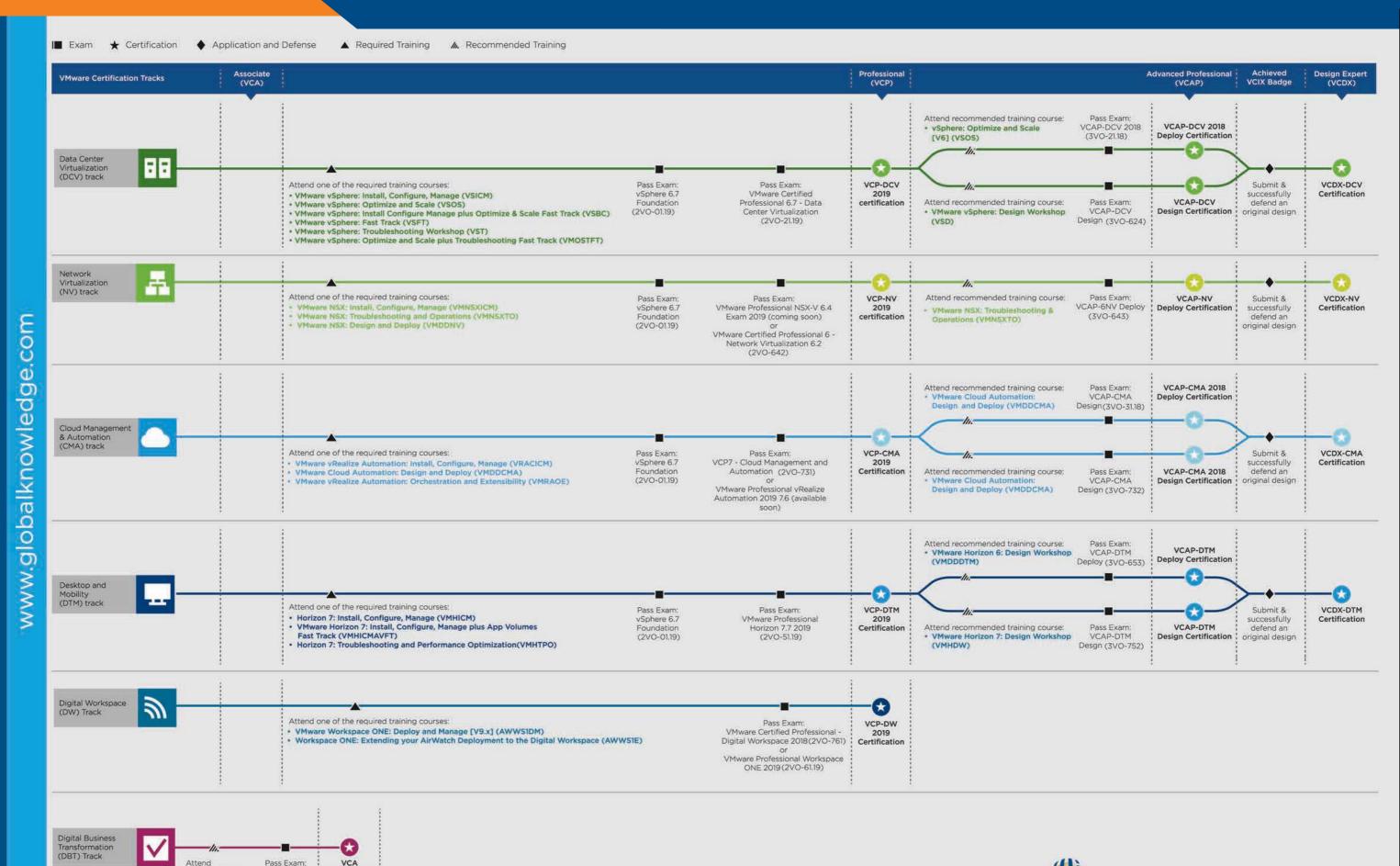
VCA-DBT (e-Learning)

Digital Business

Certification

>

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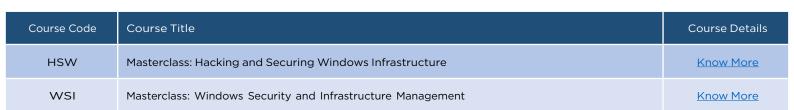




CQURE is a provider of specialized Cybersecurity services via their consulting (CQURE Consulting) and training (CQURE Academy) organizations. CQURE focuses on topics such as securing IT resources, advanced and customized penetration tests, forensics, controlled Cybersecurity attacks, security awareness programs, sessions for organizations and top management, IT infrastructure security consulting and other advisory services.

## Cqure





Global Knowledge is an Authorized Traning Partner for ECC in MEA for almost 10 years – and during this period we have been awarded as the partner of excellence in MEA 2011, 2016 and 2017. EC-Council is the world's largest Cybersecurity professional certification body known as a professional certification body. Its best-known certification is the Certified Ethical Hacker in addition to other well known certifications such as Computer Hacking Forensics Investigator (CHFI) and EC-Council Certified Security Analyst (ECSA)/License Penetration Tester (LPT) certifications, as well as the EC-Council University.

# **EC-Council**



Course Code	Course Title	Course Details
CASE-JAVA	Certified Application Security Engineer (CASE) Java	Know More
CASE-NET	Certified Application Security Engineer (CASE) . Net	Know More
CEH	Certified Ethical Hacking	Know More
CHFI	Computer Hacking Forensics Investigator	Know More
CND	Certified Network Defender	Know More
CSCU	Certified Secure Computer User - Awareness Training	Know More
ECES	EC-council Certified Encryption Specialist	Know More
ECIH	EC-Council Incident Handling	Know More
CPENT	Certified Penetration Tester	Know More

We are providing Palo Alto Networks training in the Middle East and Africa, the next-generation firewall knowledge you need to secure your network and safely enable applications. In our courses that feature lecture and hands-on labs, you will learn to install, configure, manage and troubleshoot Palo Alto Networks firewalls, gaining the skills and expertise needed to protect your organization from the most advanced cybersecurity attacks.

# Palo Alto Networks



Course Code	Course Title	Course Details
PAN-EDU-210	Firewall 10.0 Essentials: Configuration and Management Version A	Know More
PAN-EDU-214	Firewall 9.1: Optimizing Firewall Threat Prevention Version A	Know More
PAN-EDU-220	Panorama 10.0: Managing Firewalls at Scale Version A	Know More
PAN-EDU-330	Firewall 10.0: Troubleshooting Version A	<u>Know More</u>
PAN-EDU-260	Cortex XDR 2.0: Prevention, Analysis, and Response	Know More
PAN-EDU-318	Prisma Access SASE Security: Design and Operation	Know More

We offer a wide range of ISACA courses and certifications in the areas of IT Audit, Security, Governance and Risk Management. Our offerings include; Certified Information Systems Auditor (CISA), Certified Information Security Manager (CISM) and COBIT training.

### Isaca



Course Code	Course Title	Course Details
CISAU	Certified Information Systems Auditor	<u>Know More</u>
CISM	Certified Information Security Manager	Know More

(ISC)2 information security certifications are recognized as the global standard for excellence. Being certified means your organization is better prepared to protect your critical information assets and infrastructures. The International Information System Security Certification Consortium, Inc., (ISC), is a global, non-profit leader in educating and certifying information security professionals.

# ISC2

Course Code	Course Title	Course Details
CISSP	Certified Information Systems Security Professional	Know More
CSSLP	Certified Secure Software Lifecycle Professional	Know More
SSCP	Systems Security Certified Practitioner	Know More

Security & Continuity Institute (SECO) is Europe's leading institute for highly qualified Security & Continuity certifications and the body of knowledge of the Cyber Security & Governance Certification Program. SECO-Institute certifies professionals from beginner to senior level.

### Seco



Course Code	Course Title	Course Details
S-ISF	SECO - Information Security Foundation	Know More
S-ISP	SECO - Information Security Practitioner	Know More
S-BCF	SECO - Business Continuity Foundation	<u>Know More</u>
S-BCP	SECO - Business Continuity Practitioner	Know More

The Nutanix Enterprise Cloud Platform natively converges several aspects of data center infrastructure through a software defined solution with rich machine intelligence. The Nutanix solution combines compute, storage, and virtualization in a hyperconverged platform.

### Resilia



Course Code	Course Title	Course Details
RCRF	RESILIA Cyber Resilience Foundation	Know More
RCRP	RESILIA Cyber Resilience Practitioner	Know More

Our Trend Micro training courses include hands-on and virtual practice labs featuring the relevant scenarios in server security, cloud security, and small business content security. Our hands-on course will help organizations to protect end users on any device, optimize security for the modern data center, and secure networks against breaches from targeted attacks.

# **Trend Micro**

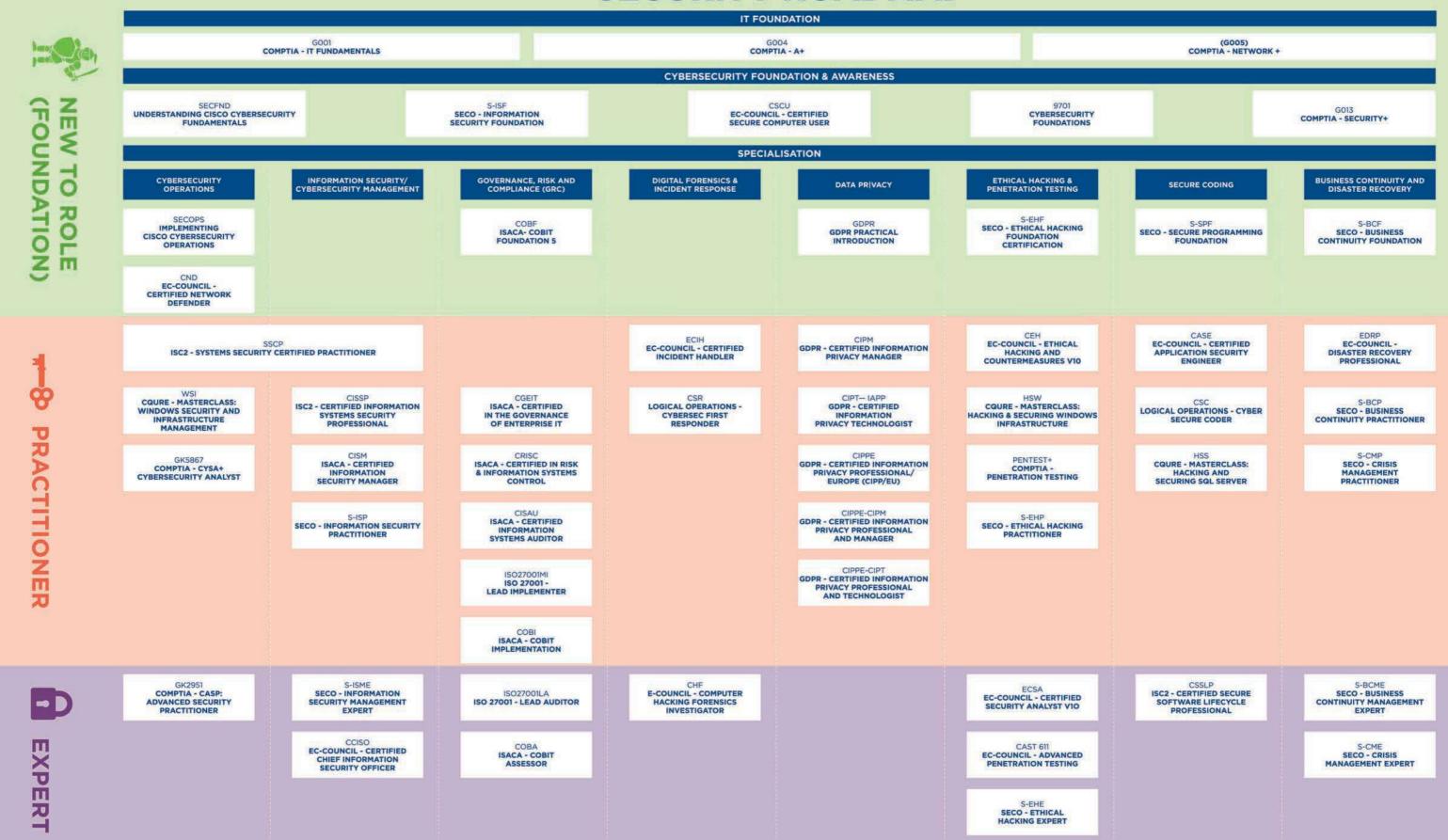


Course Code	Course Title	Course Details
TMDD	Trend Micro Deep Discovery Training for Certified Professionals	Know More
TMDS	Trend Micro Deep Security Training for Certified Professionals	Know More
TMAO	Trend Micro Apex One Training for Certified Professionals	Know More





### **SECURITY ROADMAP**





# **Business Analysis**

Course Code	Course Title	Course Details
GK2919	Business Analysis: Essentials	Know More
GK2818	Business Process Analysis	Know More
GK2964	Business Analysis: Requirements Development, Documentation and Management	Know More

With Global knowledge training you will learn about how International Standards work in the real world, address shared challenges and the things that matter most for people, the environment and business. ISO International Standards ensure that products and services are safe, reliable and of good quality. For business, they are strategic tools that reduce costs by minimizing waste and errors and increasing productivity. They help companies access new markets, level the playing field for developing countries and facilitate free and fair global trade.

### ISO

Course Code	Course Title	Course Details
ISA	ISO20000 for Auditors	Know More
ISE	itSMF ISO20000 for Consultants	Know More
ISF	EXIN ISO20000 Foundation	Know More

As the most widely accepted approach to IT service management (ITSM) in the world, ITIL helps individuals and organizations use technology to realize business change, transformation and growth. ITIL Practitioner helps you put the best practices into practice. Prepare for ITIL Expert and Master certifications by taking ITIL Intermediate courses focusing on the service lifecycle and capability paths.





Course Code	Course Title	Course Details
ITIL4DPI	ITIL 4 - Direct, Plan, Improve	Know More
ITIL4CDS	Create, Deliver, Support	Know More
ITIL4DSV	Drive Stakeholder Value	<u>Know More</u>
ITIL4MP	ITIL 4 Managing Professional Transition	Know More
ITIL4HVIT	ITIL 4 - High Velocity IT	<u>Know More</u>
ITIL4DITS	ITIL 4 - Digital and IT Strategy	Know More
ILFN4	ITIL4 FOUNDATION	Know More

We offer a unique Lean IT training enabling organizations to ensure they provide their customers with the best possible services. Through understanding customer value, the processes that deliver this value, the way to manage performance, the way to organize and the required attitude and behavior, IT organizations are helped to develop a continuous improvement mindset.

# Lean IT

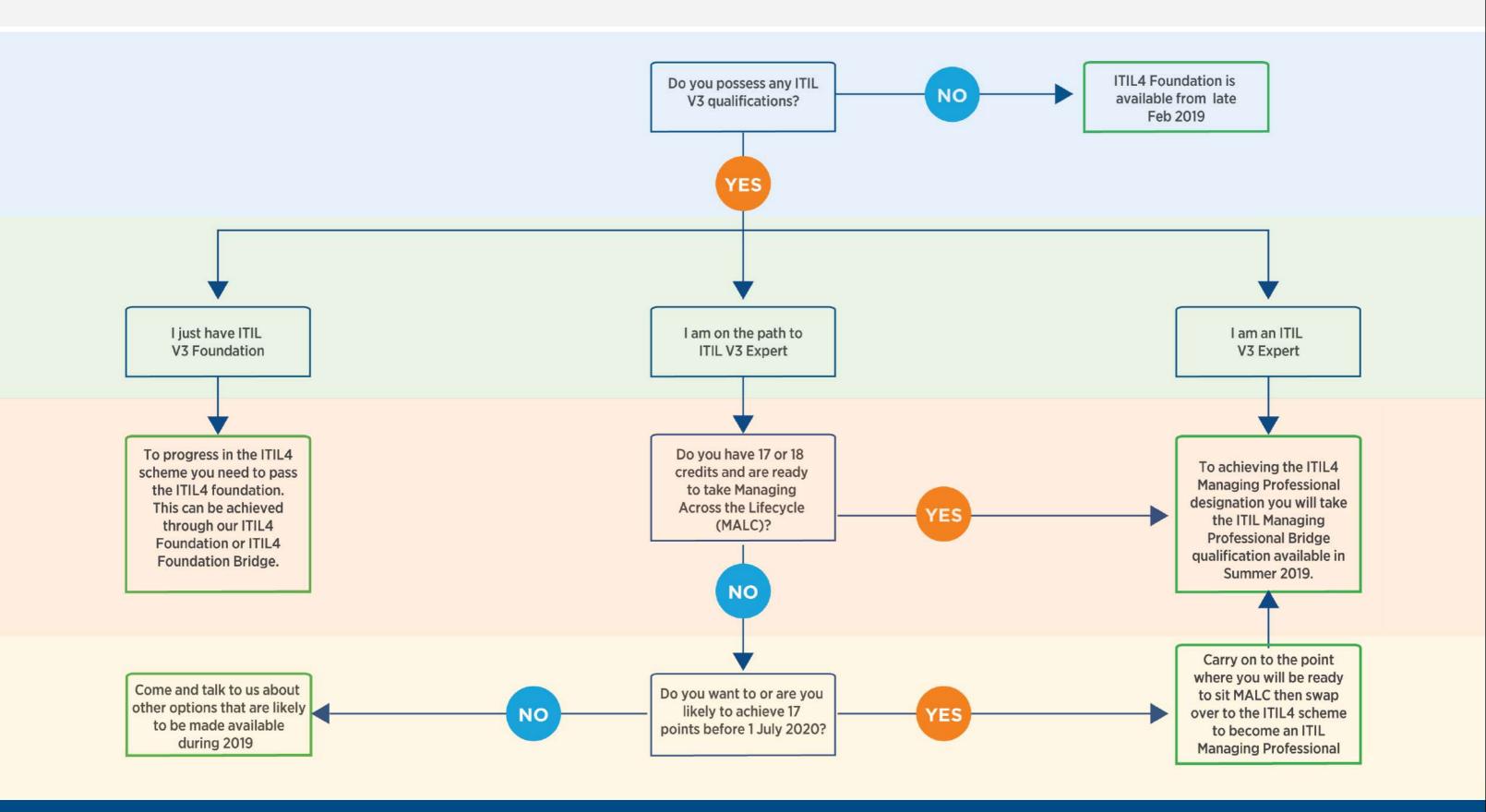


Course Code	Course Title	Course Details
LEANITF	LITA Lean IT Foundation	Know More
LEAN-ITK	Lean IT Kaizen	Know More

# ITIL4® TRANSITION ROADMAP



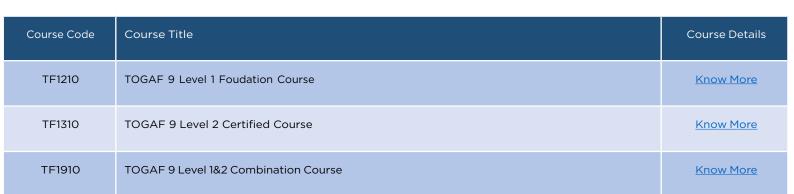






### **TOGAF**





At Global Knowledge, we provide MoR training, bringing together basic concepts, an approach, a process with a set of interrelated process steps, and pointers to more detailed sources of advice on risk management techniques and specialisms. Our MoR training will provide the knowledge on how the principles, approach and processes should be embedded, reviewed and applied differently depending on the nature of the objectives at risk.

### MoR



Course Code	Course Title	Course Details
MORF	Management of Risk Foundation	Know More
MORP	Management of Risk Practitioner	Know More



PMI is the world's leading professional membership association for the project, program and portfolio management professions. As a PMI Registered Education Provider, Global Knowledge's project management training courses bring a guide to the Project Management Body of Knowledge (PMBOK Guide) - Fifth Edition, Project Management Institute, Inc., 2013 to life, combining theory and best practices with hands-on, real-world exercises taught by experienced Project Management Professional (PMP)-certified instructors.

# **PMI**



Course Code	Course Title	Course Details
2472	Risk Management Professional	Know More
2809	Schedule and Cost Control	Know More
GK2817	Project Portfolio Management	Know More
2819	IT Project Management	Know More
GK2387	PMP Exam Prep Bootcamp based on PMBOK Guide - Fifth Edition	Know More
GK2780	PMP® Exam Prep Boot Camp	Know More
GK2811	Risk Management	Know More





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