



Global Knowledge.

Global Knowledge Training Center

5201 Great America Pkwy
Suite 219
Santa Clara, CA 95054
Phone: 408-969-8500
Fax: 408-969-8582

For questions regarding course registration and schedules, please call Customer Service at 1-800-COURSES (1-800-268-2682) for location information, or call the Customer Service number given above.

Hours of Operation:

The Training Center opens at 7:30 AM. Registration on the first day of class begins at 8:00 AM. If you registered less than 30 days in advance, please refer to your confirmation letter. Classes begin at 8:30 AM and conclude at 4:30 PM unless otherwise directed. Business casual attire is required.

Payment Policy:

Please read our [Registration and Payment Policy](#) for more details.

Amenities:

Continental breakfast, an afternoon snack, and complimentary coffee, hot chocolate, orange juice, and soft drinks are provided. A comfortable breakroom, and preferred Global Knowledge rates at nearby hotels. Internet terminals and analog modems are available.

Directions:

The Techmart Building is approximately 1.5 miles after you exit 101, on your right, adjacent to the Santa Clara Convention Center.

From San Francisco Airport (SFO)

101 South to the Bowers/Great America Parkway Exit. Turn left onto Great America Parkway.

From San Jose Airport

101 North to the Great America Parkway Exit. Turn right onto Great America Parkway.

From Oakland

Highway 880 South to the Highway 237 West Exit. Follow to Great America Parkway and turn left.

From Santa Cruz

Highway 17/880 North to the 101 North Exit. Follow to Great America Parkway exit and turn right.

From 237 West/Calaveras Blvd.

Exit at Great America Parkway and turn left at the ramp.

From 680 North and San Jose

680 North to 237 West & Calaveras. Follow to the Great America Parkway Exit and turn left.

Transportation:

Any curbside taxi, bus or shuttle service located outside the baggage claim area for Terminals A and C at the San Jose Airport.

Parking:

Free parking is available in the parking structure directly behind the Techmart Building from the second level on. It can be accessed from the Hyatt Hotel off the Great America Parkway.

Hotel Accommodations:

Please identify yourself as a Global Knowledge participant in order to qualify for a discounted rate. Rates are based on availability at the hotel.

Silicon Valley 1 Residence Inn by Marriott Global Knowledge's PREFERRED HOTEL

750 Lakeway Drive
Sunnyvale, CA 94086
(408) 720-1000

<http://marriott.com>

Distance from Facility: 1.3 miles

Shuttle Info: Complimentary shuttle within a 5-mile radius

Biltmore Hotel and Suites - Santa Clara

2151 Laurelwood Road

Santa Clara, CA 95054

(408) 988-8411

<http://reservations.ihotelier.com>

Distance from Facility: 2.2 miles

Shuttle Info: Complimentary shuttle to / from SJC airport and training facility

Embassy Suites Santa Clara

2885 Lakeway Drive

Santa Clara, CA 95054

(408) 496-6400

Distance from Facility: 1.5 miles

Hotel Sierra Santa Clara

3915 Rivermark Plaza

Santa Clara, CA 95054

(408) 486-0800

Distance from Facility: 1.94 miles

Shuttle Info: Shuttle service within a 5-mile radius

The Plaza Suites

3100 Lakeside Drive

Santa Clara, CA 95054

(408) 748-9800

<https://gc.synxis.com/rez.aspx?Hotel=17660&Chain=7106&promo=GLO10>

Distance from Facility: 1.34 miles

Shuttle Info: Shuttle Service to & from San Jose airport & to a business address within five (5) miles from the hotel

Global Knowledge travelers can receive a 15% discount at any Wyndham hotel (Wyndham Hotels and Resorts, Hawthorn nationwide. You can receive the discount by calling 1-800-WYNDHAM and ask for the Global Knowledge Network Rate at [Wyndham website](#) and enter the following number where it says "Corporate ID" - 1000005340 and search to access all

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